



# PAULA ORTEGA

**Program Administrator, UCEAP Madrid Study Center  
Complutense University of Madrid**

Paula serves as an incredible resource and support for the large group of UC students who choose to study in Madrid. She holds a deep respect for those who decide to try living abroad, and enthusiastically encourages each and every one to expand his or her horizons academically, professionally, and personally.

Paula exudes that classic Spanish hospitality and comes across as a good friend, genuinely interested in the well-being of her students and always greeting them with a smile. She is passionate about her goal to soften the hard edge of administrative tasks while providing insightful academic advising and sensitivity to the difficulties of a new cultural immersion. Her primary wish for her students is that, by the end of the program, their time abroad has made a positive impact in all aspects of their lives. She says she loves seeing students' eyes open and their minds expand through this experience.

Even though Paula is not originally from Madrid, she still considers herself a Madrileña-- she's lived there for 10 years and has fallen in love with exploring the city and everything it has to offer. You might see her running errands in Moncloa or on your bus to Campus Somosaguas, but she also enjoys walking in the little-known but beautiful park El Capricho, having a hot chocolate con churros at Chocolatería San Ginés on a chilly winter morning, attending a play offered in Teatro Español, and, like any true Madrileña, going out on the town for cañas and tapas.

Paula remains in regular contact with many of her students and she doesn't hesitate to offer her advice and support when needed, even after they've left Madrid. Paula's infectious enthusiasm and sympathetic approach to her job make her an excellent asset to all who choose to study at Complutense.

*Courtesy of UCSB EAP's 50 Faces & Places <http://eap.ucsb.edu/alumni/50th-anniversary/50-facesplaces>*