Your Guide

2013-2014

Welcome to Wageningen
Welcome to Wageningen University

On behalf of the university community, I am very pleased to welcome you to Wageningen University. Whether you are here for a long or a short period of study, I would like to wish you a pleasant stay and hope you will soon feel at home. On our side, we will do all we can to support you during your stay in Wageningen.

Wageningen University is a part of Wageningen UR (University & Research centre), a unique collaborative combination of a university and policy and market orientated research institutes. No such combination is found at any other university in Europe. The advantages are numerous. You will soon find that you have become a member of the most internationally oriented university community in the Netherlands: you will meet students from all over the world, both in and outside of the lecture halls.

Feeling at home has everything to do with being informed: knowing how to get things done, where to go, what to do and how to do it will help you more easily find your way. Your Guide to Wageningen will assist you find the services you need.

It answers many frequently asked questions posed by newcomers to Wageningen.

Enjoy your stay and studies in our university city.

Prof. dr M.J. Kropff
Rector Magnificus/vice-president Wageningen University
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In order to help you adapt to life here, International Student Support has compiled this booklet, which offers practical information. We hope it answers most of the questions that will undoubtedly arise during your stay here.

We realize that not all your questions can be answered just by reading this booklet. Therefore, if you need any further information, do not hesitate to contact us. We are here to help you and make your stay a pleasant one.

International Student Support (ISS) is a part of the Student Service Centre. Besides ISS, the Student Service Centre consists of the Student Administration, Student Desk and the Student Counselling Service.

Suggestions for improvements, additions or modifications to this booklet are always welcome and may be submitted to International Student Support.

We wish you a wonderful time in the Netherlands.

International Student Support
Student Service Centre (SSC)
Wageningen University
Student Service Centre (SSC)

The Student Service Centre (SSC) is responsible for the handling of student-related administrative matters. The SSC consists of the Student Administration, the Student Support, Student Counselling Service and International Student Support (ISS). The front office of SSC is the Student Desk, located on the ground floor in Forum. All students can consult the Student Desk for information concerning: University registration, visa, residence permit, insurance, financial matters, fellowships, accommodation, transcripts, et cetera. You can also schedule an appointment with one of the student counsellors at the Student Desk.

The Student Desk can be found in Forum, building 102; Droevendaalsesteeg 2. Opening hours: Monday to Thursday: 09.00 – 16.00 hrs, and Friday: 09.00 – 13.00 hrs. (Please note that the opening times are subject to change and check the website http://www.wageningenUR.nl/en/Education-Programmes/Student-Service-Centre.htm for the latest information)

Our University has a central knowledge databank where you can find an answer to your question. Check ‘questions and answers’. http://www.wageningenUR.nl/en/Education-Programmes/Student-Service-Centre/Show-SSC/Questions-and-Answers-for-prospective-master-students.htm

If the answer to your question is not available, you can submit your question to the Student Service Centre by clicking the contact button on the ‘questions and answers’ site.

Student Counselling Service

Student counsellor

The student counsellors provide confidential advice on practical, financial and personal matters such as social problems, study problems (progress, support, and regulations), finance, housing and mediation. Studying with a functional limitation: if you have a learning disability, such as dyslexia you may qualify for special regulations and arrangements for students. Contact student counsellors: Mrs Carla Haenen, Mrs Miranda van der Slikke, Mrs Janneke Hermans, Mr Marc Uijland.

Their offices are in Forum.
Appointments: through the SSC secretary,
Call 0317 483618 or at the Student Desk in Forum.
Contact e-mail deanforstudents.dsb@wur.nl
Confidential adviser
Wageningen University employs a confidential adviser for students. She is independent and everything you discuss with her is confidential. Confidential adviser for students call 0317 483820, e-mail vpstudent@wur.nl

Student psychologist
It is not at all uncommon for a student to have some difficulties related to study (e.g. concentration, planning) or personal life (e.g. depression, homesickness or social anxiety). The psychologist may be able to help find a solution for such complaints; they offer short term treatment (max 8 sessions). Consultations are for free for students from Wageningen University. For severe or protracted psychological problems you should contact your doctor, who can assist you in finding the help you need. For an appointment with one of the student psychologists, please contact one of them: Mrs Esther Heemskerk (esther.heemskerk@wur.nl), Mrs Manet Boer (manet.boer@wur.nl), or Mrs Ineke Leenders (ineke.leenders@wur.nl).

University registration
To be able to follow classes, make use of facilities at Wageningen University such as WUR e-mail, the library, you need to be registered as a (guest) student. The registration is valid for a maximum of one academic year, namely from September 1 - August 31. Detailed information on how to complete the registration form and on other subjects related to your registration can be found in the Registration Handbook available at the Student Service Centre. After are registered as a student at Wageningen University, you will receive a WURnet account. You can use the WURnet account to log on to all computers in the computer rooms at Wageningen University, which give access to: the internet, your own WUR e-mail as well as to your own University work area. This account also gives access to MyPortal and SSC online.

WUR Card: All students who are enrolled at Wageningen University receive a WUR card after registration. The WUR card is an organization card on which your personal data and your rights within the organization are stored. It is issued once only.
The WUR card has the following functions:

- Identification as a student of Wageningen University (only in combination with a valid Proof of Enrolment);
- Library card, to borrow books from the University Libraries;
- Identification to make use of the printers and photocopiers at Wageningen UR;
- Identification for entrance to WUR non-public buildings (if applicable);
- Sport card (if applicable).

Enrolment as a student means that you have certain rights and obligations. Information on this subject can be found in the Student Charter, http://www.wageningenUR.nl/en/Education-Programmes/Current-Students/Student-Charter-2012-2013.htm

**Housing**

Student Service Centre arranges housing for international students that have a so called bed guarantee. To find out if you have a bed guarantee and how to (re-)apply, http://www.wageningenUR.nl/en/Education-Programmes/Student-Service-Centre/Show-SSC/Housing-international-students.htm

The rooms that are being allocated by student housing are managed by either Idealis or iNFacilities and are situated in Wageningen, Bennekom and Ede. Should you have any problems or questions regarding the room itself than please contact Idealis or iNFacilities. For all other matters you can contact student housing.

**Contact information Idealis**

Duivendaal 1  
6701 AP Wageningen  
Website www.idealisl.nl

Opening hours office:  
Monday to Thursday: 09.00 - 14.00 hrs  
Friday: 09.00 - 12.00 hrs  
They manage the following buildings: Asserpark, Bornsesteeg, Dijkgraaf, Hoevestein, Haarweg (all Haarweg numbers except for Haarweg 10, 10A & 333).

**Contact information iNFacilities**

Forum Building, Building 102, Room 019  
Droevendaalsesteeg 2  
6708 PB Wageningen  
Website www.studentlivingwageningen.nl
Opening hours office:
Monday to Friday: 10.00 - 16.00 hrs
They manage the following buildings; Beringhem, Churchill House, Earth House Fire House, Maurits 9, 10, 85 & 86, Water House.

**Contact Student Housing: Droevendaalsesteeg 2 6708 PB Wageningen**
Consulting hours housing office Tuesday to Thursday: 12.00 - 13.00 hrs (situated in the office of iNFacilities).
You can contact us through the universities website though 'Questions & Answers'; http://www.wageningenUR.nl/en/Education-Programmes/Student-Service-Centre/Show-SSC/Questions-and-Answers-for-prospective-master-students.htm Categories: Housing.

Note that most accommodation offered by the university is for 1 person only. Should you want to come with your family/partner than you can register for a combi/double room or apartment. Keep in mind that the waiting lists for these rooms/apartments are long and that it will be your own responsibility to find alternative accommodation should we not be able to accommodate you.

For all other information on housing or if you wish to find links to the private market, please go to our website: http://www.wageningenUR.nl/en/Education-Programmes/Student-Service-Centre/Show-SSC/Housing-international-students.htm

**Quality of life**
The motto at Wageningen University is to improve the quality of life. This can be taken in its broadest sense; worldwide. Quality of life can also begin nearer to home and your work.
We all study and work better in a clean tidy environment.
Wageningen in'to Languages

About Wageningen in'to Languages

Wageningen in'to Languages has a wide range of courses, devised for an equally wide range of target groups. Dutch, English, French and Spanish are the most popular languages, but if you are interested in another language, just get in touch and we can discuss the options.

We offer language courses for beginners and advanced students, and for people who have a specific reason for wanting to improve their language skills. These may be students intending to write a report or thesis in another language or a specific group such as lecturers, analysts or corporate staff.

If you prefer a tailor-made course; no problem. Wageningen in'to Languages can devise customised courses in consultation with individual customers, whether internal staff or external clients.

In addition to language courses, we also offer:
- Translations in any language.
- Administering of language tests (OOPT) in line with the Common European Framework of Reference.

Courses

The Wageningen University campus is an international environment where you really need to be able to speak more than one language. English, Dutch, French and Spanish are the most popular language courses among BSc and MSc students. Wageningen in'to Languages provides language courses for Wageningen UR students and staff, as well as for external customers.

Our lessons focus on speaking and listening skills. We also offer training courses in English writing and presenting skills (Academic writing I -III). All these courses are also open to PhD students and staff.

When it comes to English courses, we use the Oxford Online Placement Test (OOPT) to assess the course level most suitable for the participant.

Fees

- Courses in Dutch and English cost the same for all students € 90.
- Students needing a course in French or Spanish for their programme (work placement or graduation subject abroad) will be charged € 90. This lower rate only applies to students who present this form, completed and signed by their study adviser. All other participants
from Wageningen University, whether students, PhD candidates or staff, will be charged € 400.

- The fee for people from outside Wageningen University wishing to take a language course is € 480.

Courses are held during two periods: from September until February and from March until July. Tailor-made courses are arranged with the customer.

Because of the collaboration with Radboud in’to Languages students at Wageningen UR can now take advantage of a larger selection of language courses. Radboud in’to Languages offers: German, Chinese, Italian, Japanese, Russian, Portuguese, Polish, Arabic, Swedish and Dutch sign language.

These courses generally take place in Nijmegen at Radboud in’to Languages. If more than 10-12 Wageningen UR students are interested in one language course in the same period, it can take place in Wageningen, on campus. They are offered twice a year, from September to December and from March to June. For more information per language please have a look at our website.

PhD candidates
When taking a programme in Life Sciences, you will need a different English vocabulary from the one you were taught at school. Wageningen in’to Languages has devised several special courses including, for example, a course geared towards PhD candidates needing to defend a thesis in English, or intending to write a research grant proposal in English. Our range of courses revolves around Life Sciences and is based on building up a scientific vocabulary.

The focus of the courses for PhD candidates is on writing and speaking English, and all courses comprise both contact hours and individual study.

Fees
The fees vary per course. PhD candidates with an approved Training and Supervision Plan (TSP) will be given 50% discount.

The Oxford Online Placement Test
The Oxford Online Placement Test (OOPT) is a placement test for English courses. Wageningen in'to Languages evaluates the computer test and determines the level of the participant. Having looked at the results, Wageningen in'to Languages then recommends the level at which the participant should start.
The test lasts a maximum of 80 minutes. The participant answers open and multiple-choice questions designed to test his/her listening and reading skills and grammar.

The computer sets the questions and checks whether the answers are right or wrong. The level of the questions changes automatically in line with the level of the student’s knowledge, until a constant level is achieved.

**Results**
The results of the OOPT are linked to the Common European Framework of Reference (CEFR), a framework of reference for language levels. Teachers can make sure that a student starts the right course by referring to the CEFR classifications.

**Who is it for?**
- Students (living in the Netherlands) who want to apply for a Master’s programme at Wageningen University.
- PhD students, guest employees and members of Wageningen UR staff.
- Anyone interested in assessing his/her current English language level, in preparation for a course or not.
- All MSc. and Erasmus students will be offered the OPT during their initial weeks in Wageningen.

**Practical information**
You can call Wageningen in'to Languages call 0317 482552 between 09.30 - 15.30 hrs to arrange an appointment: Monday to Thursday.

**Translation service**
Wageningen in'to Languages specialises in translation and editing. What sets our translators apart is their extensive experience in the Life Sciences, Wageningen University primary domain. We use a list of terms that are specific to the University, thereby ensuring consistent vocabulary throughout.

**What do we offer?**
- Strong engagement with the client: We are more than a place where you can buy translations, and would be happy to discuss your wishes and needs when it comes to translation and editing work.
- Coordination by an experienced translator: You have direct contact with an expert in the field of academic translation, who has the overall responsibility for the quality of translations and edited texts.
- The very best translators and editors: Your texts are in the hands of native language professionals familiar with your terminology, context and topics.
- Proofreading guaranteed: All translations are subject to meticulous proofreading by a second translator.
Interpreting
Wageningen in’to Languages can help you find the right interpreter for your international conference or other event. We have experienced consecutive, legal and conference interpreters on file.

More information and assignments
If you have an assignment or wish to receive more information, please contact Wageningen in’to Languages:
Call 0317 482080
Contact Wageningen in’to Languages
Forum, Wageningen Campus
Postal address
P.O. Box 59
6700 AB Wageningen, The Netherlands

Visiting address
Building no. 102, room 108
Droevendaalsesteeg 2
6708 PB Wageningen
The Netherlands

Translation and editing service
Call 0317 482080
E-mail vertaalservice@wur.nl

Opening Hours
Monday to Thursday: 09.00 – 17.00 hrs
The desk is closed on Friday, but you can still reach us by telephone or e-mail.

IT facilities
The University Computer Centre has many computer facilities at its disposal. Registration at Wageningen University gives access to Internet, WUR e-mail and other programs. Almost all faculty buildings and the library have computer rooms. In many faculty buildings it is possible to log on to the wireless network. For more information see http://www.wageningenUR.nl/wireless.

MyPortal and Blackboard
MyPortal is a personalized website where you can find all the information relevant to your study at Wageningen University. The website address is: https://MyPortal.wur.nl and you can log on with your WURnet account name and password. On this site you will find the courses you are
registered for and links to the electronic learning environments of these courses (e.g. Blackboard sites), as well as announcements from your lecturers. You will also find your grades and your lecture and exam schedule. Furthermore, there are links to various other study related websites and to education news. MyPortal is the website you should use as a starting point for your study at Wageningen University. At http://ssc.wur.nl/mededelingen/air/flyer-uk.pdf you can find an introduction to MyPortal.

The Wageningen University Study Handbook

Offers complete information regarding examination rules and regulations, study programme, course contents, and provides an overview of all study-related subjects. This information can also be found on www.wageningenUR.nl/en/show/Study-Handbook.htm. You may ask for a study handbook at the WUR shop in the Forum building.

European Credit Transfer and Accumulation System (ECTS)

Wageningen University has completely implemented the ECTS in its education organisation. All information in the student charter and Study Handbook is based on the ECTS principles described in the Bologna process. For more information Education system www.wageningenUR.nl/en/show/Education-system-Non-EU.htm

Planning Booklet

All courses are listed both by period and time of day. This information can also be found on Study handbook and Schedule www.wageningenUR.nl/en/Education-Programmes/Student-Service-Centre/Schedule-Study-Handbook.htm

All departments are listed with the course schedules, and all studies are listed with the scheduled courses. Note that you have to register for courses two weeks prior to the beginning of the course concerned. You can do so at the SSC website https://ssc.wur.nl/Student/ on with your WUR account. On this site you will see how to register.

For questions regarding your WURnet account, please contact the Service Desk IT: FB-IT Service desk
E-mail servicedesk.it@wur.nl
Call 0317 488888
Visiting address: Comutenion, Dreijenplein 2
Monday to Friday: 08.00 – 17.30 hrs
Library Wageningen UR

Library covers scientific and discipline-oriented information sources in the Netherlands for the following disciplines: Agro technology and Food Sciences, Plant Sciences, Environmental Sciences, Animal Sciences and Social Sciences. Some exceptional ‘foreign collections’ are integrally incorporated in the Wageningen Catalogue. The historical collections and the collections regarding garden and landscape architecture are also described in the Wageningen Desktop Library. Wageningen UR Library offers electronic journals integrated, together with the Wageningen catalogue and electronic files, in the Wageningen Desktop Library. The students and staff of Wageningen UR are able to access electronic sources from the WURnet. A directory including instructions on how to use the library, how to order a document, duration of a book loan and how long a loan can be extended or to find out which loans and reservations the user has requested, completes the Wageningen Desktop Library. The Personal Desktop Library or ‘My library’, as it is called, offers users the possibility to design their own electronic quick and easy access to files where the user is alerted to new acquisitions and recently published instalments of journals: Table-of-Content Alerts. Information about the Library and its locations is coordinated by the service desk.

Wageningen UR Library

E-mail servicedesk.library@wur.nl
Website www.library.wur.nl
Call 0317 484440

Opening hours:
Monday to Friday: 8.00 – 22.00 hrs
Saturday: 10.00 – 17.00 hrs
Sunday: 10.00 – 15.00 hrs

During office hours (Monday to Friday: until 18.00 hrs) the building is freely accessible. After office hours, you must use your WUR card to enter the building. Changes in the opening hours will be announced in Resource and on the website.

WUR shop

At the shop you can purchase textbooks, internet cables and office equipment. In the Study Handbook you can check what literature you need. If you need to buy books, you will need the name of your study programme and the course codes and names of the subjects. At the WUR shop you can pay cash or by pin (not with a credit card).
Opening hours:
Monday to Thursday: 09.00 - 16.30 hrs
Friday: 09.00 - 14.00 hrs
Location WUR Shop: Forum building,
Droevendaalsesteeg 2, Wageningen

Free online textbooks

You can download textbooks free of charge on the Pulse website (Wageningen Student Union) www.pulsewageningen.nl/wp. The books available are basic texts for subjects such as statistics, chemistry, economics and mathematics. (facilities, free study literature and second hand study books) www.ixesn-wageningen.nl/article/pulse-2nd-hand-bookshop.

Sports Centre de Bongerd

The Sports Centre de Bongerd (SCB) is the sports centre for students and staff of Wageningen UR. SCB is a multi-functional sport centre with both indoor and outdoor facilities. The sports programme offers 55 sport activities for students and 35 for staff of Wageningen UR. Forty two specialized instructors provide instruction in a wide range of sports, from track to swimming. Sports such as aerobics, aqua fit, fitness, squash, Tai Bo and inline skating are also offered in the sports programme. The sports centre has a gymnasium, track, climbing wall, four squash courts, six tennis courts and four outdoor fields along with a completely renovated fitness room, built according to the latest standards. The Sport Centre de Bongerd is open 7 days a week, allowing you to take part in sports during the weekend as well. To be able to make use of the facilities or participate in the sports programme, you must have the sports option on your WUR card activated. It also gives free admission to swimming pool Sportfondsenbad De Bongerd and can be used to become a member of one or more of the 22 student sports clubs.
WU students are charged € 72,50 for the 2013/2014 academic year. This covers the cost of courses and the use of the facilities. For further information about the sports programme, please visit: site www.wageningenUR.nl/sportscentre or contact the reception.

Address University Sport Centre De Bongerd
Bornsesteeg 2
6708 PE Wageningen
Call 0317 483877
E-mail office.fb-usb@wur.nl
Website www.wageningenUR.nl/sportscentre
A Master programme at Wageningen University has a duration of 24 months. Students starting their Master programme on 1 September or 1 February will receive a residence permit for 24 months + 3 months extra. Those extra three months can be used for study delay only.

**Immigration policy**
The Dutch Government is implementing a new immigration policy. At the date of printing this booklet the date of implementation is not yet known. The expected date of introduction is set for the beginning of 2013. The new policy is called ‘Modern Migratie beleid (MoMi)’. Under the new policy the procedures for international students will be simplified and the students will receive a residence permit for the duration of their study. Another important change for the students will be that the Immigration Authorities will do a study progress check. At the moment if students do not obtain more than 50% of the credits they could obtain during 1 year or a part thereof the Immigration Authorities will cancel the residence permit. The moment the final date of implementation is set, all students will be informed. In the meanwhile the Nuffic www.nuffic.nl has set up an information website about the new policy.

**Stay shorter than 3 months**

1 Nationals from European Union (EU)* and European Free Trade Association (EFTA)** countries and Switzerland do not have to report to the Immigration Authorities. However, should they wish to do so, they can report to the Immigration Authorities. Call 0900 1234561 (€ 0.10 per minute) to make an appointment.
Information about the IND. (IND www.ind.nl)

2 Nationals from all other countries have to complete an online registration form www.politie.nl/algemeen/formulier/kort-verblijf-formulieren/kort-verblijf-formulier-gelderland-midden.html on Aliens Police Department website Arnhem within three days of their arrival in the Netherlands.
Stay longer than 3 months

1 Nationals from European Union (EU)* and European Free Trade Association (EFTA)** countries and Switzerland do not have to report to the Immigration Authorities. However, should they wish to do so, they can (after registration at the Municipality of Wageningen) report to the Immigration Authorities. Call 0900 1234561 (€ 0.10 per minute) to make an appointment. Information about IND. (IND hyper link: www.ind.nl)

* European Union (EU) countries are: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxemburg, Malta, The Netherlands, Poland, Portugal, Rumania, Slovak Republic, Slovenia, Spain, Sweden, United Kingdom.

** European Free Trade Association (EFTA) countries are: Iceland, Liechtenstein, Norway and Switzerland.

2 For nationals from all other countries a residence permit is compulsory. A residence permit will be issued for the purpose of study and will be issued for the duration of their study.

2a For NON-EU Nationals who entered The Netherlands without a MVV entry visa*
The first application for a residence permit must be made via International Student Support. The residence permit application will be done before you arrive in Wageningen. For more information check Entry visa procedure (Entry visa procedure hyper linked: www.politie.nl/algemeen/formulier/kort-verblijf-formulieren/kort-verblijf-formulier-gelderland-midden.html

* USA, Canada, Japan, Australia, New Zealand, Monaco and Vatican City and South Korea

2b NON-EU nationals already in possession of a residence permit for The Netherlands
Students from Non-EU countries who are already in the Netherlands and in the possession of a Dutch residence permit for study have to contact the International Student Support at arrival.
Tuberculosis examination

In order to obtain a residence permit, nationals of most countries* will have to undergo a tuberculosis examination. The examination involves an X-Ray of the lungs. The X-ray will be taken by the GGD in Ede (Municipal Public Health Service). You will have to travel to the GGD in Ede (a town about 6 km north of Wageningen) on your own at a later date (by appointment only). The GGD can be reached by bus (bus 88)

Take the following with you:
• Your passport
• Insurance certificate/card
• Address in the Netherlands
• Appendix Tuberculosis Declaration

To make an appointment please call 088 3555700 Monday to Friday: 08.30 – 09.00 and 12.30 – 14.00 hrs and tell them you would like to make an appointment to go to Ede.

Visiting address
GGD
Hulpverlening Gelderland Midden
Stationsweg 60
6711 PT Ede
Directions:
You should take a bus (bus no. 88) to the Ede-Wageningen train station. You arrive at the train station Ede-Wageningen and follow the street called Stationsweg. After walking approximately 10 to 15 minutes you will see the building ‘Hulpverlening Gelderland Midden’ on your left. From the Bus station in Ede, you can also take bus no. 3, 4, 5 or no. 107 or 108s. You have to get off the the bus at the second stop after the Ede-Wageningen train station. Approximately 100 meters on your left you will see the building ‘Hulpverlening Gelderland Midden’.

Travel abroad

Students in possession of a valid residence permit are allowed to return to the Netherlands without any problems before the expiry date. If your residence permit is going to expire when you are abroad, please contact International Student Support in advance (3 months) before your scheduled travel. Once your extension is in process, you can apply for a return visa. You can get a

* Nationals of the following countries are exempted from the tuberculosis examination: Australia, Austria, Belgium, Bulgaria, Canada, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Japan, Latvia, Liechtenstein, Lithuania, Luxemburg, Malta, Monaco, Norway, Poland, Portugal, Rumania, Slovenia, Slovakia, Spain, Surinam, Sweden, Switzerland, New Zealand, United Kingdom and United States of America, Vatican City.
return visa valid for up to six months if you show a declaration from your supervisor that your stay outside the Netherlands is study related. The return visa can be obtained from the IND in Zwolle or Den Bosch. You will have to make an appointment with the IND, Call: 0900 1234561 (€ 0.10 per minute) The IND will give you further instructions regarding documents you have to take with you. Costs of a return visa are € 140.

When you intend to visit another country, check the visa requirements well in advance. Please note that some countries have strict rules regarding the validity of the Dutch residence permit. If you should travel abroad without being in possession of a valid Residence Permit card, you will be refused entering the Netherlands upon your return.

**Stay in another Schengen country**

A Dutch Residence Permit grants entry without visa into the so-called Schengen countries www.government.nl/issues/visa-for-the-netherlands-and-the-caribbean-parts-of-the-kingdom/visa-for-the-netherlands-the-schengen-visa of the European Union, for a maximum of 3 months. When you intend to stay longer than 3 months, you must check the visa requirements of that specific country well in advance.

**End of study**

The International Student Support has to inform the relevant authorities of the date you have completed or stopped your studies. The IND will cancel your residence permit at the moment you stop your study or when you graduate. You must leave The Netherlands within 28 days after your residence permit expires or your stay will become illegal.

When you finished your study, you can apply for the search year in order to find a job in The Netherlands. For more information regarding the search year you can check the IND website, www.ind.nl.

Note: In the first week of the new month after your graduation date, we will inform the IND that you are graduated. For this reason your residence permit is not longer valid.

**Please note** that some sponsor organizations have strict rules regarding the return to your home country after you have finished your study. We strongly advice fellows to check the rules of the fellowship. For example: The NFP fellows have to return home within a couple of days the fellowship has ended. Their sponsor does not allow them to use the search year.
Municipal registration

All foreign students staying in the Netherlands longer than four months must go to the Municipality of the city they reside in, to register themselves at the office at the municipality. Students have to present:

- A valid passport (Should be valid at least till December 2015)
- Your original birth certificate mentioning your parents’ names (Chinese students need a ‘Hukou’ birth certificate)
- Your original marriage certificate (if applicable)
- An original certificate of divorce (if applicable)
- For widows/widowers – a marriage certificate and death certificate (if applicable)

It is important to keep the municipality informed about your address because the immigration authorities use the same database for their correspondence.

Visiting address (If you are living in Wageningen)
Municipality of Wageningen (if you reside in Wageningen)
Town Hall
Burgerzaken
Markt 22, Wageningen

Open:
Monday to Thursday: 08.30 – 12.30 hrs and Friday: 08.30 – 19.00 hrs
Call 0317 492911

Visiting address (If you are living in Ede or Bennekom)
Municipality of Ede
Town Hall
Burgerzaken
Bergstraat, 46711 DD Ede
Call 0318 680911

Open:
Monday to Friday: 09.00 – 12.00 hrs
with an appointment Monday to Friday: 09.00 – 13.00
Friday: until 19.00 hrs
Wageningen and our social life

**Meeting people:** meet as many people as you can. Wageningen is a very special place where you have the chance to meet people from all over the globe. Use the opportunity to get to know about other cultures, customs and traditions.

**Activities and appointments:** if you are planning to join in activities with Dutch people, it’s worth remembering that they are usually very serious about their daily schedule. This means you need to be punctual. Take this tip seriously especially when it comes to official appointments.

**International student organizations**

Some international organizations offer a wide range of activities and services especially for foreign students of Wageningen University. Foreign students are welcome to join the study-association of their study. For more information check our facilities [www.wageningenUR.nl/en/Expertise-Services/Facilities.htm](http://www.wageningenUR.nl/en/Expertise-Services/Facilities.htm)

**Working in Multicultural settings**

WU has Guidelines for Working in Multicultural Settings. These Guidelines lay down principles which should govern the staff and students at the university and research institutes in their conduct towards each other. The principles relate to the social conduct between people from a variety of backgrounds, i.e. the differences between people’s social backgrounds and origins, religion ideology, social and political preferences. For more information see the Student Charter or check Governance and policy [www.wageningenUR.nl/en/Research-Results/Governance-and-policy.htm](http://www.wageningenUR.nl/en/Research-Results/Governance-and-policy.htm)

**Chaplaincy**

Chaplaincy [www.studentchaplaincy.nl/Chaplaincy/Welcome.html](http://www.studentchaplaincy.nl/Chaplaincy/Welcome.html) is an ecumenical and international community of students from countries all over the world and from different Christian traditions. On the first and third – and sometimes fifth Sunday of every month they have a church service in English, which they prepare in a special bible study meeting on the Thursday evening prior to the service – led by one of our chaplains. The chaplains are also available to help international students with pastoral or practical difficulties. On the remaining Thursday – twice a month – the Chaplaincy organizes Crossroads [www.studentchaplaincy.nl/Chaplaincy/Cross_Roads.html](http://www.studentchaplaincy.nl/Chaplaincy/Cross_Roads.html), they watch an inspirational film or a recent documentary relevant to our field of interest (always followed by discussion), we invite guest speakers or have
a meal together with traditional food from our home-countries. The Chaplaincy is also involved in organizing the contact programme for international students in which families from Wageningen and surroundings invite students into their homes.

**Visiting address**
Duivendaal 7, 6701 AR Wageningen
Call 0317 482663
E-mail: student.chaplaincy@wur.nl
Website: www.studentchaplaincy.nl/chaplaincy/welcome.html

**SP&C-In the Wold**

SP&C-In the Wold is an open social student community, membership is not required. Our aim is to gather students in all their diversity for philosophical, religious and cultural exploration and discussion. Among the activities of In de Wereld-SP are social gatherings, excursions, dialogue groups, cultural workshops, life coaching and training. Invest in the development of your personality, your awareness, your spirituality. Deepen your religious or philosophic view in contact with other students. Question your existence, and broaden your mind. Gather scientific knowledge and besides strive towards wisdom.

SP&C-In the Wold is a local community of a countrywide network for students studying in Holland called Seekercity.nl
E-mail spc-intheworld@wur.nl
Website www.spc-intheworld.com
Find us in Facebook (‘In the World-Wageningen’)

**Study and student associations**

- Internationals student associations
- Study associations
- Social and cultural associations
- Interest groups

“Studium Generale (SG), for extra-curricular Science, Society and Culture activities Most SG activities (unless otherwise posted) take place in Impulse, WUR building 115, Stippeneng 2.
Wageningen University encourages students and staff to participate in scientific, cultural and social activities beyond their field of specialisation. Studium Generale therefore organizes throughout the year academic and cultural activities to broaden your general knowledge and insights. On a variety of topics ranging from philosophy and physics to politics, culture and the arts.

SG also supports Art Cinema Movie W with films offered almost every day of the week.

We are here for students as a permanent resource of engaging entertainment, as a forum for discussion beyond traditional disciplines offered here in Wageningen, but especially as a source of inspiration for looking at the world from another perspective.

Most activities take place during the evening hours. All sessions are free and open to the public. For Movie W a small fee is charged.

Information on all upcoming activities is posted on our website www.wageningenUR.nl/studiumgenerale or you can sign up for the newsletter via info.sg@wur.nl. And check our blue posters hanging throughout Wageningen. For movies look for the Movie W folder or check the Movie W website, which has all the film information in English www.movie-w.nl.

Young KLV

KLV is the name of the alumni association of Wageningen University. KLV helps you to keep in touch with the University, its student and Alumni. For more information www.klv.nl.

Annual Introduction Days

To start your time here well and to let you get to know Wageningen, student life and your study, you can join the introduction week. The Annual Introduction Days (AID) are organized by senior students for all new students at Wageningen University and Van Hall Larenstein. It is highly recommended to follow the introduction programme prior to the start of the academic year. Both Dutch and non-Dutch students will join together and explore the city of Wageningen. The new students will be divided in groups and be guided by 2 senior mentors. It is a wonderful way to start your study!! You’ll get to know your fellow students, different associations, sports facilities, University buildings, places to go out and much more. The AID programme has a great variety of things to do and there will be for example a music festival, a sports day, an information market and a street theatre festival. The AID will be concluded with a spectacular closing act after the street theatre festival.
During the Annual Introduction Days, upcoming students from Wageningen University and Van Hall Larenstein will get to know Wageningen and its student life. You may have participated in your introduction week, but it is also possible to contribute in the Annual Introduction Days 2013. You can either be a mentor or a volunteer. For more information www.aidwageningen.nl/site/en/

**AID board**

Mailing address  
P.O. Box 39  
6700 AA Wageningen

Visiting address  
Radix building  
Droevendaalsesteeg 1  
Room W4.Aa.021  
Wageningen  
Call 0317 484200  
E-mail info.aid@wur.nl  
Website www.aidwageningen.nl/site/en/
Financial matters

Bank

Wageningen University works together with the ABN AMRO bank and the ING bank.
We offer you two possible banks where you can open a bank account: the ABN AMRO bank or the ING bank.
Please check Opening a Bank account for more information.
On this website it is possible to compare these two banks.

**ABN AMRO**, Stadsbrink 43
(Monday: 13.00 – 17.00 hrs;
Tuesday to Friday: 09.00 – 17.00 hrs)

**ING Bank**, Stadsbrink 445
(Monday to Friday: 09.00 – 17.00 hrs)

**Rabobank**, Plantsoen 55
(Monday: 13.00 – 17.00 hrs;
Tuesday to Friday: 09.00 – 17.00 hrs;
Friday: 18.00 – 20.00 hrs)

**SNS Bank**, Hoogstraat 11
(Monday: 13.00 – 17.30 hrs;
Tuesday to Thursday: 09.30 – 17.30 hrs;
Friday: 09.30 – 21.00 hrs)

Cash dispensers

You will find a cash dispenser or ATM (Dutch geldautomaat), at every bank and post office, as well as in train stations, supermarkets and other public places.
Dispensers will accept almost every kind of card. You must find a match among the symbols on the dispenser and your card. If a dispenser is out of service it will say in Dutch, buiten dienst. If you type a wrong PIN (Personal Identification Number) code more than three times, the machine will swallow your card. If this happens please contact the bank.
There is no ATM at the campus.
The nearest ATM machine to the campus is at the Tarthorst near the supermarket C1000.

Safe-Deposit

For the safekeeping of valuables, you can rent a safe-deposit box at a commercial bank.

Prepaid debit card

If you or your sponsor paid living allowance to Wageningen University, upon arrival you will receive a prepaid debit card from our finance office loaded with an amount of money. With the prepaid debit card you can withdraw cash from ATMs that bear the VISA logo. You will get prepaid
debit card(s) only for a short period of time, until you open a Dutch bank account you can also use this prepaid debit card for paying at the Student Desk, iNFacilities and Idealis. If you have questions or problems concerning your prepaid debit card, please contact our finance office through the Student Desk at forum the Forum building.

Please note
A lost card is also a loss of the money on that card. If you loose your prepaid debit card, the amount on the card will be lost. Contact our finance office as soon as possible.

Dutch bankcard with pincode
Your Dutch bankcard with pincode you can use at, the Student Desk, the WUR shop and Wageningen in'to Languages.

Chipknip payment card
Within the Forum and Orion, you can only pay with Dutch bankcard with pincode and a chipknip or chipknip payment card. You can find a charge point for your Dutch bankcard with pincode and chipknip on the ground floor of the Forum and Orion building and on the 1st floor at the coffee corner of the Forum. If you haven’t yet received a bank card with chipknip (most of the bank cards contains a chip) then you may buy one at the reception desk at Forum with cash. The chipknip is used for smaller purchasing like printing, copying, food and drinks. On every Dutch bankcard you will have standard chipknip wich you can use without extra charges.
Medical Insurance

Foreigners must be adequately insured against medical expenses while staying in The Netherlands. This will be checked by the aliens’ registration officials when applying for a residence permit.

The Netherlands has treaties regarding health insurance with the following countries: all EU member states, Norway, Iceland, Liechtenstein, Turkey, Morocco and most of the countries of former Yugoslavia, Tunisia, Cape Verde Islands and Australia.

If you are insured under the national health insurance scheme of one of these countries, your insurance company can provide you with a European Health Insurance card or an international declaration form called E-111 or E-128. Make sure to bring this card or form with you to The Netherlands, and make a number of copies. You will need the card/form when going to see a doctor.

If your insurance does not cover your stay in the Netherlands and you cannot make use of the international treaty described above, you will have to take out private insurance. Special policies are available for international students. The Student Help Desk can assist in arranging medical (including liability) insurance on arrival in Wageningen.

Make sure that the insurance documents are in one of the more commonly used European languages (Dutch, English, German or French).

NOTE always take your insurance certificate/card with you for any medical consultation you may have.

Liability insurance

International students who have their own health insurance (other than the AON- insurance offered by Wageningen University), which is valid in the Netherlands, are strongly advised to check whether or not their insurance also includes legal liability. Check AON (www.aonstudentinsurance.com/)

European Students

European students who have their own health insurance are stongly advised to check whether their insurance covers the cost of repatriation due to serious illness or death. Such insurance pays for special transportation and or medical care during repatriation as well as the airfare for a family member. You can purchase the insurance at the Student Desk.
Basic Healthcare Insurance

Everyone in Holland must have insurance for medical expenses. Which type of healthcare insurance you need depends on your personal situation.

As a foreign student, Basic Healthcare Insurance is generally NOT compulsory if you are:
• Younger than 30 years old and you are not employed (you don't pay tax) in The Netherlands.
• Older than 30 and stay in The Netherlands for less than 3 years and you are not employed (you don't pay tax) in The Netherlands.

The following flowchart will help you to determine whether you are required to apply for the Basic Healthcare Insurance or not during your stay in The Netherlands.

Please note: Students doing an internship or thesis research at a Dutch company must check whether they are obliged to take out a basic health insurance. A global guideline for taking out a basic health insurance is: more than € 150 per month or more than € 1.500 per year. All students who meet this criteria are advised to contact the SVB (Social Insurance Bank) to check their AWBZ insurance position. Information on how to contact the SVB. www.aonstudentinsurance.com/cvzbasichealthisurance/

For more information about Basic Health Insurance, visit the website from AON insurance: www.aonstudentinsurance.com/cvzbasichealthisurance

Letter from CVZ

When you study in the Netherlands you are likely to receive a letter from the College van Zorgverzekeringen (CVZ). The letter will be in Dutch only. It will state that you are not covered under a healthcare insurance and that according to Dutch law you will have to take out a Dutch public healthcare insurance (basiszorgverzekering) immediately. If you do not react to this letter within three months you will receive a fine of around € 350. The fine will increase if you still do not take out a Dutch public healthcare insurance at that point.

For more information see the website of AON. www.aonstudentinsurance.com/
Medical care

If medical attention is required, the first person to consult is a General Practitioner (GP) or family doctor; in Dutch, huisarts. A list of GPs can be found in this booklet. In The Netherlands it is not customary to make an appointment directly with a specialist. If necessary, the GP will refer you one.

Emergency Aid
Hospitals have emergency rooms and provide first aid in case of accidents and other emergencies. Look for the entrance marked Spoedeisende Hulp (= emergency aid). However, always try to contact your GP first before going to a hospital; he/she will help you decide which steps to take.

All medical professionals have a code of ethics forbidding them to pass on information about patients, even to parents or authorities.

National law holds articles about the financing of basic practices by general practitioners. In short these articles contain the following:
• If a client (read: student) wants to get a full reimbursement from his or her own medical insurance
• If a general practitioner wants to get the full payment for his services from the medical insurance then it’s important that the client selects a general practitioner in the community, where he or she lives according to the registration of the municipality.

Please note when visiting a GP, specialist, dentist or hospital, you will have to show your insurance papers. Also have your insurance papers handy when calling for an appointment, as details may be asked. However, should you not have them with you in case of an emergency; you will not be turned away. Always check if the treatment required is covered by your insurance!

General practitioners (GPS or family doctors), in Dutch, huisarts

Choice of general practitioner
The choice of a general practitioner is a personal matter and is therefore seen as a free, individual choice in Dutch law. This means that every student can ask for a registration at any general practitioner in the municipality of Wageningen. Information on all www.wageningenUR.nl/en/show/General-Practitioners.htm

Acceptation by general practitioner
After making a choice, you can request registration at the chosen doctor’s practice. The general practitioners also have a choice: they can point out that there is no room for
new clients at their practice. So, in a sense freedom of choice has two sides.

Wageningen University and General Practitioners
Wageningen UR made an agreement with van der Duin/van Dinther to accept all students who wish to register. The van der Duin/van Dinther practice is a general practice which wants to specialize in health problems that are common among students.

**Registration at general practitioner**
We strongly advise you to register with a local doctor. We advise you the following doctors;

**Wageningen:**
If you live in Wageningen, you should register with a doctor in Wageningen.
Huisartsenpraktijk van der Duin/van Dinther
Binnenhaven 69-B
6709 PD Wageningen
Call 0317 413734
Website www.dehuisarts.nu

You should take:
- The doctor’s registration form (download it from the website)
- Copy of your passport
- Copy insurance policy

**Ede:**
If you live in Ede, you should register with the doctor in Ede.
Huisartsenpraktijk Muthu (general Practice)
Stationsweg 92
6711 PW Ede
Call 0318 615212
Fax 0318 652841
Website [http://huisartsenpraktijkmuthu.praktijkinfo.nl](http://huisartsenpraktijkmuthu.praktijkinfo.nl)
E-mail huisarts.muthu@kpnmail.nl

You should take:
- The doctor’s registration form (download it from the website)
- Copy of your passport
- Copy insurance policy

**Bennekom:**
If you live in Bennekom, you can choose if you want to register with the doctor in Wageningen or in Ede.

The choice of a general practitioner is personal matter and is therefore seen as a free, individual choice in Dutch law. This means that every student can ask for a registration at any general practitioner in the municipality of Wageningen, Ede or Bennekom.
Additional information concerning health care and the general practitioners office can be found in Your Guide to Wageningen.

**Pharmacy and Drug Store Ede (“Apotheek” in Dutch)**
Arnhemseweg 10-A, call 0318 610515
Willy Brandtlaan 10, call 0318 434945

**Dentists, in Dutch, tandarts**

Working hours of dentists are Monday to Thursday 08.30 – 17.00 hrs. Fridays: 08.30 – 12.00 hrs.
After working hours, during the weekend and on national holidays, a dentist can be reached for emergencies only through the collective service telephone number of:
Hospital Gelderse Vallei, Willy Brandtlaan 10, Ede
Call 0318 434343

The hospital can be reached by bus no. 88 from Wageningen bus station. During the night, when there is no public transport, it may be necessary to take a taxi.
Do not visit the hospital without an appointment, unless it is an emergency.

Please note Always take your insurance certificate/card with you for any medical consult you will be having. Also have your insurance papers handy when phoning for an appointment, as details may be asked.

**Dentists in Wageningen**

**E. ter Brugge**, Generaal Foulkesweg 27
Call 0317 465490
**E. Farber**, Mennonietenweg 20
Call 0317 414892
**H.T. Hooftman**, Niemeijerstraat 31
Call 0317 421030
**Ch.M. Kemp-Scholte**, Generaal Foulkesweg 27
Call 0317 465490
**M.R. Korthof**, Generaal Foulkesweg 27
Call 0317 465490
**P.G. Kruijt**, Kemphaanweide 1
Call 0317 418017
**E.S. Luitse**, Nudestraat 9
Call 0317 417808
**C.C.J.M. Ootes**, Generaal Foulkesweg 27
Call 0317 465490
**B.J.C.E. Schut**, Haagsteeg 18
Call 0317 412136
Always check if the treatment required is covered by your insurance!

**Pharmacies, in Dutch, apotheeck**

Pharmacies are open Monday to Friday: 08.30 – 18.30 hrs

**Apotheek van Weringh**, Plantsoen 57a
Call 0317 412531

**Churchill Apotheek**, Geertjesweg 5
Call 0317 423723

**Apotheek ten Hoopen**, Binnenhaven 69a
Call 0317 412523

If medication is prescribed during the evening, night or weekend it will have to be collected from the pharmacy (address: Van Steenbergenweg, Ede) located next to Hospital Gelderse Vallei, (Willy Brandtlaan 10, Ede). The hospital can be reached by bus no. 88 from Wageningen bus station. During the night, when there is no public transport, it may be necessary to take a taxi. Names of taxi companies can be found on page 39.

**In case of an emergency**

**Non life threatening situation:** Call your own doctor or the emergency number of van der Duin/Van Dinter at: 0317 413734 (between 08.00 – 17.00 hrs)
During the weekend and between 17.00 – 08.00 hrs Call 0318 434444
This is only for medical problems which cannot wait until the next day.

**Life threatening:** General Emergency Number 112 Police, Ambulance, Fire Brigade (This number is for life-threatening emergencies only. Unnecessary use may endanger the life of others. Anyone calling this number for no reason will be fined heavily).
Medical Care during evening, night and weekends (urgent cases only)
General Practitioner Call 0318 434444
Dentist Call 0318 434343
Pharmacy Call 0318 437990

The Hospital ‘Gelderse Vallei’
The nearest hospital is located in Ede and can be reached by bus no. 88 from Wageningen Bus station. Please note that it’s not allowed to visit the hospital without an appointment unless it is an emergency.
During the night, when there is no public transport, it may be necessary to take a regiotaxi.
The costs are between € 2 and € 10.
Call 0900 0276 (€ 0.10 per minute)
Website www.regiotaxigelderland.nl/

Important Telephone Numbers

General Emergency Number 112 Police, Ambulance, Fire Brigade (This number is for life-threatening emergencies only. Unnecessary use may endanger the life of others. Anyone calling this number for no reason will be fined considerably).

If you dial 112 the information desk will ask you:
• Where you need help
• (name - address - phone number)
• What the problem is
• Which service you need: police, ambulance or fire brigade

In situations that are not life-threatening:
Police Call 0900 8844
Fire Brigade Call 0317 412237

Note when making a telephone call to another area code (area code for Wageningen is 0317): dial all numbers; when making a local telephone call: do not dial the numbers between brackets; when using a cell phone/mobile phone: always dial all numbers.
Wageningen offers a variety of shops. Many shops (e.g. Zeeman, Action, and Wibra) have a self-service system. This means that you choose the article you wish to buy and take it to the cashier to pay. Many of these shops have shopping baskets in which you put the articles to take them to the cashier.

Other shops have a semi self-service system: for example in a clothes shop you choose the article and then ask the shop assistant to show you a cubicle for fitting. If the article is to your satisfaction, you take it to the cashier to pay.

Articles must always be visible, only after you have paid are you allowed to put your purchase in your pocket or shopping bag. One is not allowed to take articles out of the shop have not yet been paid for. An electronic protector is attached to many articles, which is removed at the cashier. The device is activated when leaving the shop without payment.

It is furthermore essential that, while still in the shop, you keep the receipt that you receive at the cashier as proof that payment has been made. The receipt is also required if the article is taken back to the shop e.g. if it is faulty.

Discounts and special price offers are an important part of Dutch life: special offer aanbieding, cheap goedkoop, two for the price of one 2 halen 1 betalen and sale uitverkoop are words to look for. You’ll see these in supermarkets and other shops.

**Opening hours are:**

<table>
<thead>
<tr>
<th>Day</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday</td>
<td>13.00 – 18.00 hrs</td>
</tr>
<tr>
<td>(some shops are closed all day)</td>
<td></td>
</tr>
<tr>
<td>Tuesday to Thursday</td>
<td>09.00 – 18.00 hrs</td>
</tr>
<tr>
<td>Friday</td>
<td>09.00 – 21.00 hrs</td>
</tr>
<tr>
<td>Saturday</td>
<td>09.00 – 17.00 hrs</td>
</tr>
</tbody>
</table>

Supermarkets are usually open till at least 20.00 hrs and also on Monday morning. For your information, the names, addresses and extra opening hours of some shops are listed below.

**Supermarkets**

**Albert Heijn**, Stadsbrink 375
Extra opening:
Sunday: 13.00 – 20.00 hrs
ALDI Markt, Churchillweg 70
C1000, Tarthorst 1223
Extra opening:
Sunday 13.00 – 18.00 hrs
Hoogvliet, De Arc 3
Extra opening:
Sunday 13.00 – 20.00 hrs
Lidl, Stadsbrink 4-10
Spar, Geertjesweg 56

Shops with budget prices

Action, Stadsbrink
(clothing, household articles, toys, etc.)
Laptopcenter, Churchillweg 29 F
(computers, electronics and second-hand)
Scapino, Hoogstraat
(shoes, clothing, sportswear)
Schoenenreus, Hoogstraat
(shoes, clothing)
Wibra, Schoolstraat
(clothing, household articles, toys)
Zeeman, Hoogstraat
(clothing, household articles, toys)

Outlet shop

MARKT 27, Vijzelstraat
near market square/church
(clothing, shoes, household articles, toys, furniture, etc.)

Second-hand shops

Emmaus, Herenstraat
behind ‘MARKT 27’ Shop’
Open: Wednesday 10.00 – 13.00 hrs
Saturday 13.00 – 16.00 hrs
Terre des Hommes, Markt 19
markt square near MARKT 27

Specialized shops

Toko Indrani, Salverdaplein
(Surinam, Indian and Indonesian food shop, sells cassavas, okra, sweet potatoes, yams, sweet peppers, plantain, spices and herbs, International phone crads, etc.)
Vreemde streken, 1e kloostersteeg
(Fair-trade and Biological food shop, you can also have a warm meal in the shop itself)
‘t Zonnetje, Bergstraat
(health food shop selling herbs, (herbal) teas, cereals, nuts, drinks, cosmetics and homeopathic medicines)

Buys & Co., Bevrijdingsstraat
(sells organic and bio-dynamic foods)

Zam Zam, Stadsbrink
(sells Arab and Dutch food)

Elings, Hoogstraat
(butcher’s shop selling free-range raw and cooked meat)

Slagerij Keijzer, Churchillweg
(butcher’s shop selling free-range raw and cooked meat)

Molen De Vlijt, Harnjesweg
(mill shop selling various kinds of cereals flour, flakes and pulses)

Saturday market, 08.30 – 17.00 hrs Foodstuffs and flowers; Farmers market boerenmarkt: organic food

Bicycles shops

Profile Pro Wageningen
‘De fietsspecialist’
Lawickse Allee 5-7
Call 0317 412103

Bikers Paradise Oasis
Heerenstraat 11C
Also a cheap repairing place.
Monday, Wednesday and Saturday: 09.00 – 18.30 hrs

Wetering B.V. Rijwielhandel B.V.
Harnijersweg 86
Call 0317 412902

Fam. Bars (For sale Bicycles)
Mondriaanlaan 130
Call 0317 410362

Open-air market

The open air market is held twice a week near the church in the centre of the town. The products are often cheaper than in other shops. The prices are regulated; however, towards closing time, sellers of perishables (e.g. flowers, fruit, vegetables and stroopwafels) sometimes reduce the prices.

Wednesday market, 08.30 – 13.00 hrs General market:
(Exotic) foodstuffs, flowers, clothing and fabrics
Bikes can also be bought in other shops or through advertisements in the newspapers or Marktplaats www.marktplaats.nl

**Stamps and post services**

**Post agency Bruna**, Hoogstraat 73  
Monday: 13.00 – 18.00 hrs,  
Tuesday to Thursday: 9.30 – 18.30 hrs,  
Friday: 09.30 – 21.00 hrs  
Saturday 09.30 – 17.00 hrs

**Centramarkt Tarthorst**, Tarthorst 1223  
Monday: 13.00 – 17.00 hrs,  
Tuesday to Saturday: 9.00 – 17.00 hrs  
Friday: 09.00 – 21.00 hrs
Bicycles

The Wageningen University buildings are at relatively short distances from the student flats and can be easily reached by bicycle, fiets.

Tips

• Small bikes are rare, ask the shop keeper for assistance.
• When buying a bike, always check if the lights, tyres and brakes are in good order.
• Reverse brakes are fine once you get used to them; handbrakes may cost more.
• A non-attractive bike has less chance of being stolen.
• An old, strong bike may be more reliable than a new, attractive one.
• When buying a bike, also buy a good lock.
• Always lock your bike, even if you leave, it alone for just a few minutes.
• If you have never biked before, ask a friend to help you and practice in a safe open place.

More to know before cycling

www.cyclinginwageningen.nl. Cycling is fun, efficient, easy and safe if you watch out for all other traffic at all times and follow a few rules. The system of traffic control and, more importantly, the motorists themselves, take cyclists into account and accidents are rare. Use the bicycle lane or a track on the right-hand side of the road, marked with white lines and bike symbols. Do not cycle on footpaths, shopping streets, pavements, roundabouts and motorways. Always give right of way to taxis and buses. Yield to all traffic approaching from the right, unless otherwise indicated. This also means that traffic from your left-hand side should give you right of way. But this shouldn’t be taken for granted. Do not behave like many people hurrying through Wageningen, by not giving right of way, charging through red lights or cycling through pedestrian areas. Stop for red traffic lights. Always follow instructions given by the police. Disobeying the rules could cost you at least € 50.

Never leave your bike unlocked. Always lock your bike to something unmovable, preferably a bike rack using two locks: one through the rear wheel and one around the frame through the front wheel. Don’t park your bike in front of Central Station or in front of a store without bike racks. Do not leave anything of value behind on your bicycle.
Pedestrians
Dutch drivers are not as polite as you might expect: a certain aggression seems to come over these otherwise gentle people when they get behind the wheel of a car. It is therefore wise to know what rules they are following and then to stay out of their way. The most unexpected traffic rule for the foreign pedestrian or cyclist is that all traffic approaching from the right has priority, unless there are signs or markings to indicate otherwise. In other words, a driver will expect nearly everyone to his left to yield to him. This is true even when a car is turning out of a small side street. Cars have to stop for pedestrians only when they are on a zebra crossing or when the car is turning across their path, but even then, be careful. Trams have priority over everyone, no matter where they are coming from. As a pedestrian you should also become accustomed to the network of bicycle paths “fietspaden”, which at first you might mistake for pedestrian paths. For information about the traffic rule see www.cyclinginwageningen.nl/traffic-rules-for-cyclists

Taxis
Travel by taxi is expensive. The names and telephone numbers of some Wageningen Taxi companies follow below:
- **Regio taxi Gelderland** Call 0900 0276 (cheapest)
- **Taxicentrale Wageningen** Call 0317 410000
- **Taxi Rewa** Call 0317 460000
- **Taxi Meurs** Call 0317 412345
- **A. Leewis** Call 0317 425425

Buses
**Transportation tip**
If you decide not to use a bike you have three options: driving a car which is expensive, walking which is a recipe for sore feet and blisters, or using public transport. If you take the last option you need to know that Dutch buses are as punctual as the inhabitants of this country. They nearly always run on time. From Wageningen bus station there are regular bus services to towns such as Ede, Arnhem, Utrecht, etc.
OV-chipkaart

The *OV-chipkaart* is an easy way of payment. With 1 card you will have access to all public transportation: train, bus, tram and metro. The *OV-chipkaart* is about the same size as a bankcard. The card contains a chip that can be charged with a balance in euro’s that allows you to travel everywhere in Holland, or with a single fare, return ticket or season ticket. There are two different types of *OV-chipkaart* from which to choose:

- **Personal *OV-chipkaart***
- **Anonymous *OV-chipkaart***

Personal and anonymous *OV-chipkaart* last an average of five years, depending on how frequently they are used. Which *OV-chipkaart* best suits my needs?

That depends on your travel habits. If you often use the public transport services, the personal *OV-chipkaart* is the most convenient.

Season tickets or auto reload can only be used on a personal *OV-chipkaart*. If you do not use the public transport system regularly or would like to share the *OV-chipkaart* with a family member, the anonymous *OV-chipkaart* is the best option for you. To purchase a personal *OV-chipkaart*. [https://www.ov-chipkaart.nl/?taal=en](https://www.ov-chipkaart.nl/?taal=en)

An anonymous *OV-chipkaart* can be bought at stations of your public transport company or Call 0900 0980 (€ 0,10 p.m.)

Monday to Friday: 07.00 – 21.30 hrs
Saturday to Sunday: 10.00 – 16.00 hrs

Customer service *OV-chipkaart*: send an e-mail to info@ov-chipkaart.nl

**Trains**

The Netherlands has an extensive railway network with regular train services. The nearest stations are *Ede-Wageningen* (with connections to *Arnhem*, *Zutphen*, *Nijmegen*, *Utrecht*, *Amsterdam*, *Rotterdam* and The Hague) and *Rhenen* (with connections to *Utrecht*). The stations can be reached by bus from Wageningen bus station Information about tickets and special arrangements at reduced prices. And about departure/arrival times may be obtained at the railway stations or on NS [www.ns.nl](http://www.ns.nl).
The traditional Dutch daily eating routine consists of two cold meals (breakfast and lunch) and one hot meal (dinner). The main component of breakfast and lunch is bread. Dinner usually consists of meat or fish accompanied by potatoes and vegetables (potatoes may be replaced by rice, pulses legumes, or pasta), followed by dessert mostly custard.

At most student flats or houses, students take turns preparing group dinners. You can sign up (cooking sign-up sheet) to join. The costs are shared by the participants. Food is bought from supermarkets, food shops and open-air markets. Food on special offer (prices lower than usual) is recognizable by the words *aanbieding* or *reclame*. All pre-packaged items carry a date indicating their durability.

Look for the phrases *tenminste houdbaar* tot or THT (best before), or *uiterste verkoopdatum* (sell-by date) Of course there are also specialized shops, such as bakers, butchers, fishmongers, dairies, greengrocers, etc., as well as shops that sell Asian, South American and African food and health food shops selling organically produced food.

Instead of doing your own cooking or cooking with other students, which is of course the cheapest option, you may want to eat out at a student club or at a restaurant or buy takeaway food.

**Restaurants**

**Au Bord du Port/Gastronomique Restaurant At the Rijn ijsSEL Technical School** (hotel, catering industry, bakery and facility studies) you may have a 4-course dinner for € 19 per person. In order to join you have to reserve a seat;

E-mail info@denieuwewereld.nl
Call 0317 491350
Marijkeweg 5, 6709 PE Wageningen

**Some handy websites**

www.etenvoorreentientje.nl
www.en.dinnersite.nl/zoeken/alle/restaurants/Wageningen/Gelderland

**Please note** the drinks are never included.
Fast-food and take-away

There are several foods that make a quick substitute for a meal. They are prepared while you wait, and you either eat them on the spot or take them away with you. A few examples are:

**Snack Bars** offer French fries and other, mostly typically Dutch, snacks.

**Pizzerias** offer a great variety of pizzas to be eaten in the restaurant or taken away. Some pizzerias also make home deliveries.

**Egyptian/Turkish Grillrooms** serve shoarma, kebab and other dishes.

**Chinese Restaurants** serve Chinese food
Dinner 17.30 – 19.00 hrs with strongly influenced by Indonesian cuisine. You can eat at the restaurant or use the takeaway service. Some Chinese restaurants also do home deliveries.

**Watami Sushi**, Japanese food opening hours between 12.00 - 22.30.
You can eat at the restaurant or use the takeaway service.

**My Asia**, Thai food opening hours from 16.00. You can eat at the restaurant or use the takeaway service.

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Cinema

If you decide to go to the cinema, be prepared for an intermission at the most interesting moment of the film. This is usually a fifteen-minute break, so instead of getting angry, use the time to buy a drink at the bar, stretch your legs. Movies are generally shown screened in their original language with Dutch sub-titles.

**Heerenstraat Theater**
Molenstraat 1b
6701 DM Wageningen

In order to watch a film you should to reserve.
E-mail info@heerenstraattheater.nl
Call 0317 414029
National Events

Carnival

The Dutch either love it or hate it. Celebrating Carnival is most popular among the people living “beneden de rivieren” (below the rivers) in the provinces Noord-Brabant and Limburg. This does not mean that it is not celebrated in the rest of the country. Wageningen has 4 carnival clubs. The carnival celebrators get dressed up and go from café to café, singing songs, participating in parades and consuming large quantities of beer.

27 April, King’s Day – the king’s birthday

On April 30, 2013 Holland welcomed its first male monarch since 1890: King Willem-Alexander! April 27, Willem-Alexander’s birthday. The Dutch have been celebrating Queen’s Day on 30 April, which is the birthday of our previous Queen Juliana, since 1949. On her investiture Queen Beatrix decided to retain the date in honour of her mother and because her own birthday on 31 January was unsuitable for the traditional outdoor festivities. Starting next year 2014 we will be celebrating King’s Day on 27 April, Willem-Alexander’s birthday.

May 4: Commemoration day

On May 4 those who died during the Second World War are commemorated: soldiers, people in the resistance and those who died in concentration camps in Europe and in Asia. At 20.00 hrs there is a 2-minute silence and in many municipalities people gather for silent marches. From many houses and buildings flags are hung at half-mast. A special ceremony takes place at a military cemetery near Wageningen in the village of Rhenen on the Grebbeberg, where heavy battles took place.

May 5: Liberation day

On May 5 the Dutch celebrate their liberation from the German occupation in 1945. Wageningen played an important role during the liberation, as the peace talks and signing of the peace treaty took place in Wageningen in the De Wereld hotel. On May 5 flags are flown at full-mast and there are many open-air liberation festivals bevrijdingsfestivals throughout the country.
December 5: Sinterklaas - Saint Nicholas Day

Sinterklaas is comparable to Santa Claus, but different. Every year Sinterklaas arrives in the Netherlands in November by steamboat from Spain. Throughout centuries, he has been considered to be the patron saint of children and on December 5 he bring them gifts. Sinterklaas has a whole crew of helpers, Zwarte Pieten (black Peters). Stuff Dutch People like.

http://stuffdutchpeoplelike.com
Together with your fellow students, you will be spending a lot of time in these buildings. To ensure that everyone enjoys their time here, this bulletin provides you with useful information about Forum and Orion.

**Forum**

**Forum Reception**
Call 0317 482160

**Opening hours**
Monday to Friday: 08.00 – 23.00 hrs
Saturday to Sunday: 10.00 – 18.00 hrs

**Free work areas**
You may freely use the computers in the public areas, such as in the halls, on the bridges, on the 1st floor and in the library.
You may only use the teaching areas (with the exception of the practical rooms on the 7th and 8th floors) and the balconies if no teaching is taking place at the time.

**Food and drink**
The grand Café on the ground floor is open on weekdays from 08.00 – 19.00 hrs. Hot meals are available between 17.30 – 19.00 hrs. The restaurant on the first floor is open on weekdays from 11.30 – 13.30 hrs.

Coffee machines can be found on nearly every floor.

**No cash payments**
You can only pay with a bank card (with pincode or chipknip) or a prepaid chipknip card (to be obtained at the Forum reception). You can find a charge point for your bank card on the ground floor and on the 1st floor in the alcove with the coffee machine.

**Wireless**
Forum also offers wireless facilities. www.wireless.wur.nl

**Copying, printing and scanning**
You can find copiers (MFC’s) on every floor except on the 2nd and 3rd floor. There are colour MFC’s on the 2nd and 3rd floor of the library.

**Paycube**
You have to connect your WUR account to your bank card before you can use the MFC for the first time. You can find the paycubes on the ground floor of Forum.

**Parking**
Forum has a large outdoor bicycle shed and an indoor bicycle cellar. The bicycle cellar is only accessible from the main entrance of the building (slope). The bicycle cellar is closed on Saturday and Sunday. For more
information the bicycle parking policy.
www.intranet.wur.nl/en/services/Pages/WUR-services.aspx

Cars may only be parked in the designated spaces.

Orion

**Orion reception**
Call 0317 488777

**Opening hours**
Monday to Friday: 08.00 – 18.00 hrs
Saturday to Sunday: closed

**Free work areas**
For the usage of free computers you are referred to the computers in the free areas and the library in Forum.
You may only use the teaching areas in Orion (with the exception of the practical rooms on the 5th - 8th floors) if no teaching is taking place at the time.

**Food and drink**
The restaurant on the ground floor is open from 11.30 – 13.30 hrs. Student Café The Spot is open from 08.00-20.00 hrs.
Coffee machines can be found on nearly every floor.

**No cash payments**
You can only pay with a bank card (with pincode or chipknip) or a prepaid chipknip card (to be obtained at Forum reception). You can find a charge point for your bank card on the ground floor.

**Wireless**
Orion also offers wireless facilities.
www.wageningenUR.nl/wireless

**Copying, printing and scanning**
You can find copiers (MFC’s) on every floor except on the 1st and 2nd floor. There are colour MFC’s on the ground floor and 4th floor.

**Paycube**
You have to connect your WUR account to your bank card before you can use the MFC for the first time. You can find the paycubes on the ground floor of Forum
Parking
Orion has a large outdoor bicycle shed and an indoor bicycle cellar. The bicycle cellar is only accessible from the main entrance of the building (slope). The bicycle cellar is closed on Saturday and Sunday. For more information the bicycle parking policy. www.intranet.wur.nl/en/services/Pages/WUR-services.aspx
Cars may only be parked in the designated spaces.

Emergency response (BHV) Wageningen UR

Brief description
Emergency response bedrijfshulpverlening or BHV in Dutch, is concerned with the prevention of accidents and the limitation of problems should accidents happen. BHV is very important for students too. The emergency response team provides first aid following an accident and coordinates evacuations until the arrival of the emergency services, such as the fire brigade.

Evacuation procedure
In an emergency everyone in the building is alerted by alarm signals. If the alarm signal you hear is a two-tone sound, this is a warning, if for example there is a fire or toxic gases have been released somewhere in the building. If the alarm signal you hear is a ‘slow whoop’ sound, leave the building as quickly and as calmly as possible through one of the emergency exits and go to the assembly point. Use the route indicated by the escape route signs and follow the instructions of your supervisor or the emergency response team member. Never try to escape through thick smoke the elevator will not work. Because of the roll call by the fire brigade for example you must remain at the assembly point until further notice.

Evacuation drill
The performance of the local emergency response team organization and all the measures taken require regular testing. This is why there is an evacuation drill in every Wageningen UR building at least once a year. So there is a good chance that you will experience one of them.

What to do in case of an accident?
• During opening hours call the alarm number (see map with emergency instructions next to the door of the lecture room). The number given is the reception desk number. The receptionist will then contact the relevant authorities;
• Stay with any victim and await the arrival of the emergency response team member. Put your own safety
first and try to ensure that the situation does not get any worse;
• Otherwise follow the instructions of the emergency response team members.

What to do in case of fire?
• During opening hours call the alarm number (see map with emergency Instructions or green card next to the door of the lecture room). The number given is the building’s reception desk number. The receptionist will then contact the relevant authorities, such as the emergency response team and the fire brigade;
• Follow the instructions of the emergency response team members;
• Never try to escape through smoke;
• Take the nearest emergency exit;
• Emergency number Forum call 0317 488333
  Orion call 0317 484444.
Forum and Orion house rules

General

- Non-smoking buildings.
- Separate waste and deposit it in the appropriate waste bins.
- You may hang up posters and leaflets only on the appropriate glass information boards.
- You may only hand out flyers or set up a stand with the permission from the Reception.
- You may not make your own coffee or tea or plug in any electrical appliances (with the exception of a laptop or a mobile phone).
- Wageningen UR is not liable for loss of or damage to your personal property.
- No eating and drinking near the computers. Use of sealable plastic bottles is allowed.
- Behave appropriately and quietly. Use the building and its grounds as they are meant to be used.
- Empty your locker at the end of each day, as they will be opened and cleared each evening.

Use of indoor areas

- After using study spaces/work spaces, return the furniture to the standard arrangement.
- Deposit your waste in the appropriate waste bins.
- Return crockery to the restaurant.
- Clear your table yourself.

Teaching areas

- When leaving a teaching area, return the furniture to the standard arrangement, switch off the equipment and the lights, close the windows and raise the blinds.
- Eating or snacking is not allowed in the lecture rooms, colloquium rooms, computer rooms or practical rooms.
- Drinking from plastic bottles is allowed in all teaching areas except for the practical rooms.
- Do not take your jacket or your bag into the practical laboratory rooms. Use the coat hooks and lockers to hang up jackets and to store bags.
- If no teaching is taking place in the teaching areas, you may use them to study in on working days until 17.30 hrs. This does not apply to the practical rooms.
- In the event of an emergency, i.e. if any alarm goes off, leave the building as quickly as possible using the emergency stairwells.
Library Forum

- The library’s house rules. www.wageningenUR.nl/library

Use of outdoor areas

- Deposit your waste in the waste bins outside or inside.
- Activities around the buildings are only allowed with the permission of the Location manager.
- You can submit requests to use the event areas via servicedesk.fb@wur.nl.

Parking

- Park your bicycle in a bicycle rack, whether outside or in the cellar. Bicycles that have been parked elsewhere will be removed.
- Park your moped outside only, in one of the designated spaces beside the outdoor bicycle rack near the main entrance.
- You may only park your car in the designated spaces.
- You may park your motorbike in one of the five designated spaces on the western side of the Forum building.
- Ask at the Forum Reception if you would like to use a locker for your helmet.
### Language difficulties

<table>
<thead>
<tr>
<th>English</th>
<th>Dutch</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do you speak English?</td>
<td>Spreekt u Engels?</td>
</tr>
<tr>
<td>Do you understand me?</td>
<td>Begrijpt u mij?</td>
</tr>
<tr>
<td>I don’t speak Dutch.</td>
<td>Ik spreek geen Nederlands.</td>
</tr>
<tr>
<td>What does (...) mean?</td>
<td>Wat betekent (...)?</td>
</tr>
<tr>
<td>Could you please speak more slowly?</td>
<td>Kunt u alstublieft wat langzamer spreken?</td>
</tr>
<tr>
<td>Could you please repeat that?</td>
<td>Kunt u dat alstublieft herhalen?</td>
</tr>
<tr>
<td>Could you please write it down</td>
<td>Kunt u dat alstublieft opschrijven?</td>
</tr>
<tr>
<td>How do you pronounce this?</td>
<td>Hoe spreek je dit uit?</td>
</tr>
<tr>
<td>How do you write?</td>
<td>Hoe schrijf je dat?</td>
</tr>
<tr>
<td>Thank you</td>
<td>Dank u wel</td>
</tr>
</tbody>
</table>

### Greetings & goodbyes

<table>
<thead>
<tr>
<th>English</th>
<th>Dutch</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hello</td>
<td>Hallo</td>
</tr>
<tr>
<td>Hi</td>
<td>Hoi</td>
</tr>
<tr>
<td>Good...</td>
<td></td>
</tr>
<tr>
<td>morning</td>
<td>Goedemorgen</td>
</tr>
<tr>
<td>day</td>
<td>Goedendag</td>
</tr>
<tr>
<td>afternoon</td>
<td>Goedemiddag</td>
</tr>
<tr>
<td>evening</td>
<td>Goedenavond</td>
</tr>
<tr>
<td>night</td>
<td>Goedenacht</td>
</tr>
<tr>
<td>How are you?</td>
<td>Hoe gaat het met u/jou?</td>
</tr>
<tr>
<td>Fine. And you?</td>
<td>Goed. En met u/jou?</td>
</tr>
<tr>
<td>See you later</td>
<td>Tot ziens</td>
</tr>
<tr>
<td>Bye./Goodbye</td>
<td>Doei./Dag</td>
</tr>
<tr>
<td>Good night</td>
<td>Goedenacht</td>
</tr>
</tbody>
</table>

### Social > meeting people

**basic**

<table>
<thead>
<tr>
<th>English</th>
<th>Dutch</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>Ja</td>
</tr>
<tr>
<td>No</td>
<td>Nee</td>
</tr>
<tr>
<td>Please</td>
<td>Alstublieft</td>
</tr>
<tr>
<td>Thank you</td>
<td>Dank u wel</td>
</tr>
<tr>
<td>You’re welcome</td>
<td>Graag gedaan</td>
</tr>
<tr>
<td>Excuse me</td>
<td>Excuseer mij</td>
</tr>
<tr>
<td>Pardon</td>
<td></td>
</tr>
<tr>
<td>Sorry</td>
<td>Sorry</td>
</tr>
</tbody>
</table>

### Studies

<table>
<thead>
<tr>
<th>English</th>
<th>Dutch</th>
</tr>
</thead>
<tbody>
<tr>
<td>I’m studying ...</td>
<td>Ik studeer ...</td>
</tr>
<tr>
<td>humanities</td>
<td>humane wetenschappen</td>
</tr>
<tr>
<td>science</td>
<td>wetenschappen</td>
</tr>
<tr>
<td>food safety</td>
<td>voedsel veiligheid</td>
</tr>
<tr>
<td>animal science</td>
<td>dier wetenschappen</td>
</tr>
</tbody>
</table>
### Numbers & amounts

**Cardinal numbers**

<table>
<thead>
<tr>
<th>Number</th>
<th>Dutch</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>nul</td>
</tr>
<tr>
<td>1</td>
<td>één</td>
</tr>
<tr>
<td>2</td>
<td>twee</td>
</tr>
<tr>
<td>3</td>
<td>drie</td>
</tr>
<tr>
<td>4</td>
<td>vier</td>
</tr>
<tr>
<td>5</td>
<td>vijf</td>
</tr>
<tr>
<td>6</td>
<td>zes</td>
</tr>
<tr>
<td>7</td>
<td>zeven</td>
</tr>
<tr>
<td>8</td>
<td>acht</td>
</tr>
<tr>
<td>9</td>
<td>negen</td>
</tr>
<tr>
<td>10</td>
<td>tien</td>
</tr>
<tr>
<td>20</td>
<td>twintig</td>
</tr>
<tr>
<td>30</td>
<td>dertig</td>
</tr>
<tr>
<td>40</td>
<td>veertig</td>
</tr>
<tr>
<td>50</td>
<td>vijftig</td>
</tr>
<tr>
<td>60</td>
<td>zestig</td>
</tr>
<tr>
<td>70</td>
<td>zeventig</td>
</tr>
<tr>
<td>80</td>
<td>tachtig</td>
</tr>
<tr>
<td>90</td>
<td>negentig</td>
</tr>
<tr>
<td>100</td>
<td>honderd</td>
</tr>
</tbody>
</table>

**Fractions**

- A quarter: Een kwart
- A third: Een derde
- A half: Een half

### Useful amounts

- All: Alle
- None: Geen
- How much/many?: Hoeveel
- Please give me …: Ik wil graag een …
  - a kilo: een kilo
  - a bottle: een fles
  - a jar: een pot
  - a lot: veel
  - more: meer
  - some: enkele

### Time & dates

**Telling the time**

- What time is it?: Hoe laat is het?
- It’s 10 o’clock: Het is tien uur
- Five past 10: Vijf over tien
- Quarter past 10: Kwart over tien
- Half past 10: Half elf
- Am (night): ‘s nachts
- Am (morning): ‘s ochtends
- Pm (afternoon): ‘s middags
- Pm (evening): ‘s avonds
- when …?: Hoe laat …?
- At five: Om vijf uur
### Days of the week
- Monday: Maandag
- Tuesday: Dinsdag
- Wednesday: Woensdag
- Thursday: Donderdag
- Friday: Vrijdag
- Saturday: Zaterdag
- Sunday: Zondag

### Months
- January: Januari
- February: Februari
- March: Maart
- April: April
- May: Mei
- June: Juni
- July: Juli
- August: Augustus
- September: September
- October: Oktober
- November: November
- December: December

### Dates
- What date is it today? De hoeveelste is het vandaag?
- It’s the seventh of April Het is de zevende april

### Seasons
- Spring: Lente
- Summer: Zomer
- Autumn/Fall: Herfst
- Winter: Winter

### Present
- Now: Nu
- Today: Vandaag
- This morning: Vanochtend
- Tonight: Vanavond
- This week: Deze week
- This month: Deze maand
- This year: Dit jaar

### Past
- Yesterday: Gisteren
- Day before/yesterday: Eergisteren
- Three days ago: Drie dagen geleden
- Sinds May: Sinds mei
- Last...
  - night: Gisteravond
  - week: Vorige week
  - month: Vorige maandag
  - year: Vorig jaar
Yesterday...
  morning   Gisterochtend
  afternoon Gistermiddag
  evening   Gisteravond

Future
  Tomorrow  Morgen
  Day after Overmorgen
  Tomorrow... Morgenochtend
                Morgenmiddag
                Morgenavond

During the day
  Afternoon Middag/namiddag
  Day        Dag
  Evening   Avond
  Midday/noon Middag
  Midnight  Middernacht
  Morning   Ochtend/morgen
  Night     Nacht
  Sunrise   Zonsopgang
  Sunset    Zonsondergang

Money
  How much is it? Hoeveel kost het?
  Can you write down the price Kunt u de prijs opschrijven?
  Do I have to pay? Moet ik betalen?
  I’d like to return this, please. Ik wil dit graag retourneren.
  I’d like to change money  Ik wil graag geld wisselen
  I’d like to withdraw money  Ik wil graag geld opnemen
  Do you accept credit cards? Accepteerd u kredietkaarten?
  Where’s an ATM machine? Waar vind ikeen pin-automaat?
## Accommodation

### Renting

| I want something near the city centre | Ik wil iets dichtbij het centrum |
| What’s the address? | Wat is het adres? |
| Do you have a/an ... for rent? | Heeft u een ... te huur? |
| room | kamer |
| appartement | flat |
| house | huis |

| Do I have to pay a deposit? | Moet ik een borg betalen? |
| Furnished | Gemeubileerd |
| Unfurnished | Ongemeubileerd |

## Transport

### Getting around

| Which bus goes to Ede? | Welke bus gaat naar Ede? |
| Which train goes to Schiphol? | Welke trein gaat naar Schiphol? |
| Is this the bus/train to Ede/Schiphol? | Is dit de bus/trein naar Ede/Amsterdam? |
| When is the ... bus? | Hoe laat gaat de ... Bus? |
| first | eerste |
| last | volgende |
| next | volgende |
| What time does it leave? | Hoe laat vertrekt het? |
| What time does it get to Schiphol? | Hoe laat komt het aan in Schiphol? |
| How long will it be delayed? | Hoe veel vertraging is er? |

| Please stop here. | Stop hier alstublieft. |

### Tickets

| Where do I buy a ticket/strip card? | Waar kan ik een kaartje/strippenkaart kopen? |
| Do I need to book in advance? | Moet ik van tevoren reserveren? |
| Can I rent a bike at the Amsterdam train station, please? | Kan ik een huurfiets huren op het station van Amsterdam alstublieft? |
| A ... ticket to Ede. | Een ... naar Ede graag. |
| one-way | enkele reis |
| return | retourtje |
| 1 st-class | eerste klas kaartje |
| 2 nd-class | tweede klas kaartje |
| Non-smoking | Voor niet-rokers |
### Luggage

- **My luggage has been...**
  - damaged
  - lost
  - stolen

**Mijn bagage is...**
- beschadigd
- verloren
- gestolen

### Bicycle

- I’d like a ... bike
  - children’s
  - mountain
  - racing
  - second-hand

**Ik wil graag een...**
- kinderfiets
- mountain bike
- racefiets
- tweedehands fiets

- Bicycle pump
- Fietspomp

- Bicycle repairman
- Fietsenmaker

- I have a puncture
  - Ik heb een lekke band
  - mijn fiets laten repareren
  - een fiets kopen
  - een fietsslot

### Watch out!

**Kijk uit!**

- Careful!
  - **Pas op!**

- Call ...!
  - **Bel ...!**
  - an ambulance
  - een ambulance
  - a doctor
  - een dokter
  - the police
  - de politie

- It’s an emergency
  - Het is een noodgeval

- There’s been an accident
  - Er is een ongeluk gebeurd

- Could you please help?
  - Kunt u alstublieft helpen?

- Can I use your phone?
  - Kan ik uw telefoon gebruiken?

### Police

- Where’s the police station?
  - Ik wil aangifte doen van een misdrijf

- I want to report an offence
  - Ik ben ...
  - aangevallen
  - verkracht
  - bestolen

- I’ve been ...
  - assaulted
  - raped
  - robbed

- I didn’t do it
  - Ik heb het niet gedaan

- Can I have a lawyer?
  - Mag ik alstublieft een advocaat?

### Emergencies

- Help!
  - **Help!**

- Stop!
  - **Stop!**

- Go away!
  - Ga weg!

- Thief!
  - **Dief!**

- Fire!
  - **Brand!**

- I have a prescription for this drug.
  - Ik heb een recept/voorschrift voor deze medicatie.
**Doctor**

I need a doctor
Could the doctor come here?
Could I see a female doctor?
I’ve run out of my medication
I’ve been vaccinated against ...
- hepatitis
- A/B/
- tetanus
- typhoid

Ik heb een dokter nodig
Kan de dokter naar hier komen?
Zou ik een vrouwelijke dokter kunnen zien?
Mijn medicijnen zijn op
Ik ben ingeënt tegen ...
- hepatitis
- A/B/C
- tetanus
- typhus

**Symptoms & conditions**

I’m ill
It hurts here
I’ve been injured
I’ve been vomiting
I feel anxious/dizzy
I feel hot and cold
I’m dehydrated
I can’t sleep
I’ve fainted
I think it’s the medication I’m on

Ik ben ziek
Hier doet het pijn
Ik ben gewond
Ik heb overgegeven
Ik ben angstig/duizelig
Ik heb het koud en warm
Ik ben uitgedroogd
Ik kan niet slapen
Ik ben flauw gevallen
Ik denk dat het aan mijn medicijnen ligt

**Pharmacist**

I need something for a headache
Do I need a prescription for ...?
I have a prescription
How many times a day?
Will it make me drowsy?

Ik heb iets nodig tegen hoofdpijn
Heb ik een recept/voorschrift nodig voor ...?
Ik heb een recept/voorschrift
Hoeveel keer per dag?
Word ik er loom van?

Pijnstillers
Slaappillen
**Dentist**
- I have a...  
  - broken tooth  
  - cavity  
  - toothache  
- I’ve lost a filling  
- I don’t want it extracted!  
- I need an anaesthetic  
- I need a filling

**Shopping**

*Looking for*
- Are shops open on King’s Day?  
- When are shops open?  
- Where can I buy a padlock?  
- Where is a supermarket?  
- I’m just looking.  
- How much is it?  
- Can I look at it?  
- Could I have a bag, please?  
- Could I have it wrapped?  
- Does it have a guarantee?  
- Can I pick it up later?  
- I’d like to return this, please.

*Bargaining*
- That’s too expensive  
- Can you lower the price?
Do you have something cheaper?
What’s your final price?
I’ll give you five euros.

Clothes
My size is 40
Can I try it on?
It doesn’t fit
Small
Medium
Large

Mobile/cell phone
I’d like a ...
charger for my phone
mobile/cell
prepaid mobile

SIM card
What are the call rates?

Post office
I want to send a ...
letter

Heeft u iets goedkopers?
Wat is uw laatste prijs?
Ik wil er vijf euro voor betalen.

Ik heb maat veertig
Kan ik het passen?
het past niet
Small
Medium
Large

Ik wil graag een ...
oplader voor mijn telefoon
mobiele
mobiele telefoon met beltegoed
sim-kaart
Wat zijn de tarieven?

Ik wil een ... sturen
brief

pakje
postkaart
Ik wil een ... kopen.
Aerogram gewatteerd envelop
Postzegel
Postbus
Postadress
Postcode
Stuur het alstublieft per luchtpost
### Culinary Reader

**A**
- Aniseed (Anis)
- Apple (Appel)
- Apricot (Abrikoos)
- Asparagus (Asperge)
- Avocado pear (Avocado)

**B**
- Bacon (Spek)
- Baking powder (Bakpoeder)
- Banana (Banaan)
- Barley (Gerst)
- Basil (Basilicum)
- Bay leaves (Laurier)
- Bean sprouts (Taugé)
- Beans (Bonen)
- Beef (Rundvlees)
- Beef stock cube (Bouillonblokjes)
- Beer (Bier)
- Beetroot (Rode biet)
- Biscuit (Koekje, Biscuit)
- Blackberry (Braam)
- Bran (Zemelen)
- Bread (Brood)
- Bread (brown) (Bruin brood)

**C**
- Cabbage (Kool)
- Cane sugar (Rietsuiker)
- Carambola (Carambola)
- Caraway seed (Karwijzaad)
- Carbohydrates (Koolhydraten)
- Cardamom (Kardemom)
- Carrot (Wortel, peen)
- Cashew nuts (Cashewnoten)
- Cassava (Cassave)
- Cauliflower (Boekweit)
- Celery (Bleekselderij)
- Chick pea (Kikkererwt)
- Chicken (Kip)
- Chicory (Witloof)
- Chives (Bieslook)
- Cocoa (Cacao)

**Wit brood**
- Broccoli (Broccoli)
- Brussels sprout (Spruitjes)
- Buckwheat (Boekweit)
- Butter (Boter)
- Buttermilk (Karnemelk)
Cod
Coffee
Corn flour
Corn on the cob
Courgette
Cranberry
Cumin
Curly kale
Curry powder
Custard
Dutch crispbread
Egg
Endive
Evaporated milk
Fat
Fennel
Fish
Flour
French bean
French bread
French fries
Fried potatoes
Kabeljauw
Koffie
Maizena
Maiskolf
Courgette
Veenbes
Komijn
Boerenkool
Kerrie
Vanillevla
Beschuit
Ei
Andijvie
Koffiemelk
Vet
Venkel
Vis
Meel, bloem
Sperzieboon
Stokbrood
Patat, frites
Gebakken aardappelen
Garlic
Ginger
Goat meat
Gooseberry
Grape
Grapefruit
Green peas
Ground pepper
Guava
Herbs
Honey
Hot (chilli) pepper
Ice cream
Juice
Kidney bean
Kiwi
Kohlrabi
Lamb
Leafy vegetable
Knoflook
Gember
Geitevlees
Kruisbes
Druif
Grapefruit
Doperwten
Peper
Guava
Kruiden
Honing
Spaanse peper
IJs
Sap
Nierboon
Kiwi
Koolrabi
Lamsvlees
Bladgroente
Leek
Lemon
Lentil
Lettuce
Litchi
Liquorice
Low-fat margarine
M
Mackerel
Maize kernel
Mango
Margarine
Meat
Melon
Milk
Millet
Minced meat
Mushroom
N
Nutmeg
O
Oats
Oil
Okra
Olive oil
Onion
Prei
Citroen
Linzen
Sla
Lychee
Drop
Halvarine margarine
Makreel
Maiskorrel
Mango
Margarine
Vlees
Meloen
Melk
Gierst
Gehakt
Champignon
Nootmuskaat
Haver
Olie
Okra
Olijfolie
Ui
Orange
Orange juice
Oregano
Papaya
Parsley
Parsnip
Passion fruit
Peach
Peanut
Peanut butter
Pear
Pineapple
Plantain
Plum
Pomegranate
Pork
Potato
Poultry
Princkly pear
Protein
Pulses
Pumpkin
Purslane
Quark
Sinaasappel
Sinaasappelsap
Orogan
Papaja
Peterselie
Pastinaak
Passievrucht
Perzik
Pinda
Pindakaas
Peer
Ananas
Bakbanaan
Pruim
Granaatappel
Varkensvlees
Aardappel
Gevogelte
Cactusvijg
Eiwit
Peulvruchten
Pompoen
Postelein
Kwark
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<tr>
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<tbody>
<tr>
<td>Rabbit</td>
<td>Konijn</td>
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<td>Saffraan</td>
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<td>Rozijn</td>
<td>Salad</td>
<td>Salade</td>
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<td>Raspberry</td>
<td>Framboos</td>
<td>Salt</td>
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<td>Red radish</td>
<td>Radijs</td>
<td>Sausage</td>
<td>Worst</td>
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<tr>
<td>Redcurrant</td>
<td>Aalbes</td>
<td>Semi-skimmed milk</td>
<td>Halfvolle melk</td>
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<tr>
<td>Rhubarb</td>
<td>Rabarber</td>
<td>Semolina</td>
<td>Griesmeel</td>
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<tr>
<td>Rice</td>
<td>Rijst</td>
<td>Shrimp</td>
<td>Garnaal</td>
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<tr>
<td>Rosemary</td>
<td>Rozemarijn</td>
<td>Skimmed milk</td>
<td>Magere melk</td>
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<td>Rye bread</td>
<td>Roggebrood</td>
<td>Soya bean</td>
<td>Gierere melk</td>
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<td></td>
<td></td>
<td>Soy sauce</td>
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<td>Sour cream</td>
<td>Zure room</td>
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<td>Sojasaus, ketjap</td>
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<td>Spinazie</td>
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<td>Strawberry</td>
<td>Aardbei</td>
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<tr>
<td>Sugar</td>
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<td>Sunflower oil</td>
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<td>V</td>
<td></td>
<td>Vinegar</td>
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<td>Vinegar</td>
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<td>Whipping cream</td>
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<td>W</td>
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<td>Wheat</td>
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<td>Wheat</td>
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<td>Whipping cream</td>
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<td>Y</td>
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<td>Yam</td>
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<td>Yard-long bean</td>
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**University-related Abbreviations**

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
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<tr>
<td>AID</td>
<td>General Introduction Days (in Dutch: <em>Algemene Introductie Dagen</em>)</td>
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<tr>
<td>EEA</td>
<td>European Economic Area</td>
</tr>
<tr>
<td>EU</td>
<td>European Union</td>
</tr>
<tr>
<td>GGD</td>
<td>Municipal Health Service</td>
</tr>
<tr>
<td>GP</td>
<td>General Practitioner (Family Doctor)</td>
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<tr>
<td>IND</td>
<td>Immigration and Naturalisation Service</td>
</tr>
<tr>
<td>ISOW</td>
<td>International Student Organisation Wageningen</td>
</tr>
<tr>
<td>ISS</td>
<td>International Student Support</td>
</tr>
<tr>
<td>SCB</td>
<td>Sports Centre De Bongerd</td>
</tr>
<tr>
<td>SG</td>
<td>Studium Generale</td>
</tr>
<tr>
<td>SSC</td>
<td>Student Service Centre</td>
</tr>
<tr>
<td>Wageningen UR</td>
<td>Wageningen University &amp; Research centre</td>
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### Academic Year Calendar 2013-2014

<table>
<thead>
<tr>
<th>Periode/Period 1</th>
<th>Periode/Period 2</th>
<th>Periode/Period 3</th>
<th>Periode/Period 4</th>
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- **Onderwijs/education**
- **Tentamens/exams**
- **Vakantie/holidays**
- **Hertentamens/re-exams**

### Periode/Period 5

<table>
<thead>
<tr>
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<td>28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 1</td>
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</table>

- **Onderwijs/education**
- **Tentamens/exams**
- **Onderwijs en tentamens/education and exams**
- **Vakantie/holidays**
- **Hertentamens/re-exams**
Maps

Situation Ede-Wageningen Railway station

Railway to Utrecht

Railway to Arnhem

Situation to elevator ground floor

Platform

Ground floor

Platform

Staircase

Elevator/Ramp
Situation Ede-Wageningen Bus station
Wageningen UR route

All buildings of Wageningen UR have an unique number. Signs along the main roads in Wageningen show where clusters of buildings are located (for example, building numbers 100-600). Within the various clusters, routes to the individual buildings are shown.
Non-Wageningen UR Buildings/Terrain:

A Agro Business Park
B Hotel De Wereld
C Ceres (Student Society)
D KSV, Sint Franciscus Xaverius (Student Society)
   ESN - Wageningen Student Society for International students
E Plant Protection Service
F Idealis (Student Housing)

G SSR-W (Student Society)
   JV Unitas (Youth Society)
H Pulse Student Union of Wageningen
I NIOO
K STOAS
L FrieslandCampina

High rise flat
Contact information ISS

Forum
Droevendaalsesteeg 2
6708 PB Wageningen
Call 0317 483618

Contact
If you have any questions you can contact us through our website http://www.wageningenUR.nl/en/Education-Programmes/Student-Service-Centre/Show-SSC/Questions-and-Answers-for-prospective-master-students.htm
The following steps can help you find information on this website:
• Type your question or choose one from the list
• If you cannot find the information you are looking for fill in the form ‘Contact SSC’. You can find the form at the bottom of the webpage.

Alternatively, you can also your questions ask at the Student Desk in the Forum building.