

UCEAP Online Travel Course

This course does not replace an in-person appointment with a travel health provider for necessary immunizations.

****Error: Profile Cannot be Edited**** If you get this error when trying to access the course, please [click here](#) to learn how to fix the problem.

Before you start the course

1. Check with your campus Student Health Center, or your campus EAP advisor to see if you need to submit a hard copy of the Completion Certificate.
If you need to submit a certificate, you will have to print one at the end of the course. You will not be able to go back later to print the certificate without re-doing the course.
2. Schedule 60 minutes of uninterrupted time to complete the course.

Instructions

1. Thoughtfully considering course content will take approximately 60 minutes.
Invest this time to protect your health and safety abroad.
2. **Print a copy of your certificate** at the end of the course if your campus student health center requires one during your travel clinic appointment.
 - a. Upload a copy to the Student Health Center patient portal or take a copy to your travel clinic appointment, per campus instructions.
3. Access the course by going here → learn.uceap.universityofcalifornia.edu/
4. After you complete the course, make an appointment with a travel health provider (at your campus Student Health Center or a local travel clinic) immediately. **It is critical to consider vaccine-preventable diseases that may be easily contracted during travel,** especially if you have a pre-existing medical condition.

About Travel Vaccinations

If you are covered by UC campus health insurance, call your campus Student Health Insurance office and ask what travel vaccinations are covered while you are eligible for UC campus health insurance coverage.

Trouble-shooting tips

- Your course progress will not be saved if you exit the course before you have finished. You must complete all course components and get to the screen where you are able to print a Completion Certificate. At that point, your completion is recorded in the system and you can safely exit the course.
- If you experience issues with connectivity or getting 'kicked out' of the course: Use a computer with a wired internet connection instead of Wi-Fi. You will have to restart at the beginning.
- If you experience issues with accessing or loading the course: Try a different browser. The course has been tested using the latest versions of Chrome, Firefox, Internet Explorer, Edge and Safari (on a laptop). It is not designed for, and has not been tested on, mobile platforms including phones and tablets.
 - The 'Print Screen' and ability to print the Completion Certificate **does not work** when using Microsoft IE or Edge browsers. Students using these browsers will need to use the 'Print Screen' key or a screen 'snipping tool' if they need to print the Completion Certificate for their Student Health Center. UCEAP does not require a Completion Certificate to be printed.
- If your home campus is Berkeley and you are getting an error message that says "**Profile cannot be edited**" when you try to log in:
 - Go to <http://www.berkeley.edu> and click on "Directory" on the top right hand side.
 - Enter your name on the "Search for people" field.
 - Once your name appears, click on "Update your listing" on the right hand side.
 - Fill in your email address.
 - Click "Save".
 - Please allow 24 hours for the systems to update.
 - Sign in again to the UCEAP Online Travel Course 48-72 hours after this task has been completed.
- If your home campus is not Berkeley and you are getting the "**Profile cannot be edited**" error, it may be the same issue where your campus Directory profile is not passing your email address along to the online course system. Go to your campus Directory and edit your profile following the guidelines provided in the above bullets.

Other technical issues not addressed above? Write to ERM@eap.ucop.edu.