

**Response Results of the UCEAP Perceptions Survey: 2005.**

**SECTION I: . By selecting only one check-box response (e.g., Excellent, Good...) for each UO unit or function below, please indicate the overall quality of service you received from:**

**UOEAP Administrative Leadership Management Council, Sr. Leaders)**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP Administrative Leadership (Management Council, Sr. Leaders)	Excellent	5	9.6%	11	23.4%	2	33.3%	18	17.1%
	Good	26	50.0%	15	31.9%	1	16.7%	42	40.0%
	Subtotal <sup>a</sup>	31	59.6%	26	55.3%	3	50.0%	60	57.1%
	Fair	14	26.9%	2	4.3%	3	50.0%	19	18.1%
	Poor	2	3.8%	1	2.1%	0	.0%	3	2.9%
	Unsatisfactory	1	1.9%	0	.0%	0	.0%	1	1.0%
	Subtotal	17	32.7%	3	6.4%	3	50.0%	23	21.9%
	Not familiar with function or unit	2	3.8%	15	31.9%	0	.0%	17	16.2%
	No Answer	2	3.8%	3	6.4%	0	.0%	5	4.8%
	Subtotal	4	7.7%	18	38.3%	0	.0%	22	21.0%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

**Region I**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Region I	Excellent	7	13.5%	10	21.3%	0	.0%	17	16.2%
	Good	25	48.1%	15	31.9%	2	33.3%	42	40.0%
	Subtotal <sup>a</sup>	32	61.5%	25	53.2%	2	33.3%	59	56.2%
	Fair	9	17.3%	2	4.3%	1	16.7%	12	11.4%
	Poor	1	1.9%	2	4.3%	0	.0%	3	2.9%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	10	19.2%	4	8.5%	1	16.7%	15	14.3%
	Not familiar with function or unit	5	9.6%	17	36.2%	3	50.0%	25	23.8%
	No Answer	5	9.6%	1	2.1%	0	.0%	6	5.7%
	Subtotal	10	19.2%	18	38.3%	3	50.0%	31	29.5%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Region II

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Region II	Excellent	9	17.3%	5	10.6%	1	16.7%	15	14.3%
	Good	17	32.7%	10	21.3%	3	50.0%	30	28.6%
	Subtotal <sup>a</sup>	26	50.0%	15	31.9%	4	66.7%	45	42.9%
	Fair	12	23.1%	9	19.1%	0	.0%	21	20.0%
	Poor	1	1.9%	1	2.1%	0	.0%	2	1.9%
	Unsatisfactory	0	.0%	0	.0%	1	16.7%	1	1.0%
	Subtotal	13	25.0%	10	21.3%	1	16.7%	24	22.9%
	Not familiar with function or unit	9	17.3%	19	40.4%	1	16.7%	29	27.6%
	No Answer	4	7.7%	3	6.4%	0	.0%	7	6.7%
	Subtotal	13	25.0%	22	46.8%	1	16.7%	36	34.3%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Region III

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Region III	Excellent	4	7.7%	6	12.8%	0	.0%	10	9.5%
	Good	28	53.8%	15	31.9%	1	16.7%	44	41.9%
	Subtotal <sup>a</sup>	32	61.5%	21	44.7%	1	16.7%	54	51.4%
	Fair	6	11.5%	3	6.4%	2	33.3%	11	10.5%
	Poor	2	3.8%	2	4.3%	1	16.7%	5	4.8%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	8	15.4%	5	10.6%	3	50.0%	16	15.2%
	Not familiar with function or unit	9	17.3%	21	44.7%	2	33.3%	32	30.5%
	No Answer	3	5.8%	0	.0%	0	.0%	3	2.9%
	Subtotal	12	23.1%	21	44.7%	2	33.3%	35	33.3%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Region IV

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Region IV	Excellent	8	15.4%	9	19.1%	0	.0%	17	16.2%
	Good	19	36.5%	9	19.1%	3	50.0%	31	29.5%
	Subtotal <sup>a</sup>	27	51.9%	18	38.3%	3	50.0%	48	45.7%
	Fair	14	26.9%	2	4.3%	0	.0%	16	15.2%
	Poor	1	1.9%	1	2.1%	0	.0%	2	1.9%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	15	28.8%	3	6.4%	0	.0%	18	17.1%
	Not familiar with function or unit	8	15.4%	25	53.2%	3	50.0%	36	34.3%
	No Answer	2	3.8%	1	2.1%	0	.0%	3	2.9%
	Subtotal	10	19.2%	26	55.3%	3	50.0%	39	37.1%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Operations Group

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Operations Group	Excellent	5	9.6%	4	8.5%	1	16.7%	10	9.5%
	Good	26	50.0%	22	46.8%	2	33.3%	50	47.6%
	Subtotal <sup>a</sup>	31	59.6%	26	55.3%	3	50.0%	60	57.1%
	Fair	12	23.1%	6	12.8%	1	16.7%	19	18.1%
	Poor	0	.0%	0	.0%	0	.0%	0	.0%
	Unsatisfactory	1	1.9%	0	.0%	0	.0%	1	1.0%
	Subtotal	13	25.0%	6	12.8%	1	16.7%	20	19.0%
	Not familiar with function or unit	5	9.6%	13	27.7%	1	16.7%	19	18.1%
	No Answer	3	5.8%	2	4.3%	1	16.7%	6	5.7%
	Subtotal	8	15.4%	15	31.9%	2	33.3%	25	23.8%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Academics Group

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Academics Group	Excellent	12	23.1%	6	12.8%	1	16.7%	19	18.1%
	Good	31	59.6%	22	46.8%	4	66.7%	57	54.3%
	Subtotal <sup>a</sup>	43	82.7%	28	59.6%	5	83.3%	76	72.4%
	Fair	4	7.7%	3	6.4%	0	.0%	7	6.7%
	Poor	0	.0%	0	.0%	0	.0%	0	.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	4	7.7%	3	6.4%	0	.0%	7	6.7%
	Not familiar with function or unit	3	5.8%	12	25.5%	0	.0%	15	14.3%
	No Answer	2	3.8%	4	8.5%	1	16.7%	7	6.7%
	Subtotal	5	9.6%	16	34.0%	1	16.7%	22	21.0%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Administrative Services (Reception, Travel...)

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Administrative Services (Reception, Travel...)	Excellent	17	32.7%	15	31.9%	4	66.7%	36	34.3%
	Good	25	48.1%	19	40.4%	2	33.3%	46	43.8%
	Subtotal <sup>a</sup>	42	80.8%	34	72.3%	6	100.0%	82	78.1%
	Fair	7	13.5%	0	.0%	0	.0%	7	6.7%
	Poor	1	1.9%	0	.0%	0	.0%	1	1.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	8	15.4%	0	.0%	0	.0%	8	7.6%
	Not familiar with function or unit	1	1.9%	12	25.5%	0	.0%	13	12.4%
	No Answer	1	1.9%	1	2.1%	0	.0%	2	1.9%
	Subtotal	2	3.8%	13	27.7%	0	.0%	15	14.3%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### Academic Integration

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Academic Integration	Excellent	7	13.5%	12	25.5%	3	50.0%	22	21.0%
	Good	22	42.3%	15	31.9%	1	16.7%	38	36.2%
	Subtotal <sup>a</sup>	29	55.8%	27	57.4%	4	66.7%	60	57.1%
	Fair	4	7.7%	4	8.5%	0	.0%	8	7.6%
	Poor	1	1.9%	2	4.3%	1	16.7%	4	3.8%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	5	9.6%	6	12.8%	1	16.7%	12	11.4%
	Not familiar with function or unit	13	25.0%	14	29.8%	1	16.7%	28	26.7%
	No Answer	5	9.6%	0	.0%	0	.0%	5	4.8%
	Subtotal	18	34.6%	14	29.8%	1	16.7%	33	31.4%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### Program Development

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Program Development	Excellent	12	23.1%	9	19.1%	1	16.7%	22	21.0%
	Good	23	44.2%	14	29.8%	3	50.0%	40	38.1%
	Subtotal <sup>a</sup>	35	67.3%	23	48.9%	4	66.7%	62	59.0%
	Fair	6	11.5%	2	4.3%	1	16.7%	9	8.6%
	Poor	3	5.8%	0	.0%	0	.0%	3	2.9%
	Unsatisfactory	0	.0%	2	4.3%	0	.0%	2	1.9%
	Subtotal	9	17.3%	4	8.5%	1	16.7%	14	13.3%
	Not familiar with function or unit	7	13.5%	17	36.2%	1	16.7%	25	23.8%
	No Answer	1	1.9%	3	6.4%	0	.0%	4	3.8%
	Subtotal	8	15.4%	20	42.6%	1	16.7%	29	27.6%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Student Finances

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Student Finances	Excellent	4	7.7%	6	12.8%	1	16.7%	11	10.5%
	Good	22	42.3%	13	27.7%	3	50.0%	38	36.2%
	Subtotal <sup>a</sup>	26	50.0%	19	40.4%	4	66.7%	49	46.7%
	Fair	10	19.2%	9	19.1%	1	16.7%	20	19.0%
	Poor	1	1.9%	3	6.4%	0	.0%	4	3.8%
	Unsatisfactory	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	11	21.2%	13	27.7%	1	16.7%	25	23.8%
	Not familiar with function or unit	12	23.1%	13	27.7%	1	16.7%	26	24.8%
	No Answer	3	5.8%	2	4.3%	0	.0%	5	4.8%
	Subtotal	15	28.8%	15	31.9%	1	16.7%	31	29.5%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Information Technology

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Information Technology	Excellent	21	40.4%	5	10.6%	1	16.7%	27	25.7%
	Good	26	50.0%	18	38.3%	2	33.3%	46	43.8%
	Subtotal <sup>a</sup>	47	90.4%	23	48.9%	3	50.0%	73	69.5%
	Fair	4	7.7%	1	2.1%	1	16.7%	6	5.7%
	Poor	1	1.9%	1	2.1%	1	16.7%	3	2.9%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	5	9.6%	2	4.3%	2	33.3%	9	8.6%
	Not familiar with function or unit	0	.0%	20	42.6%	1	16.7%	21	20.0%
	No Answer	0	.0%	2	4.3%	0	.0%	2	1.9%
	Subtotal	0	.0%	22	46.8%	1	16.7%	23	21.9%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Reciprocity

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Reciprocity	Excellent	13	25.0%	11	23.4%	1	16.7%	25	23.8%
	Good	20	38.5%	10	21.3%	2	33.3%	32	30.5%
	Subtotal <sup>a</sup>	33	63.5%	21	44.7%	3	50.0%	57	54.3%
	Fair	2	3.8%	0	.0%	2	33.3%	4	3.8%
	Poor	0	.0%	0	.0%	0	.0%	0	.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	2	3.8%	0	.0%	2	33.3%	4	3.8%
	Not familiar with function or unit	11	21.2%	24	51.1%	1	16.7%	36	34.3%
	No Answer	6	11.5%	2	4.3%	0	.0%	8	7.6%
	Subtotal	17	32.7%	26	55.3%	1	16.7%	44	41.9%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## SM&C Publications (Print & Digital)

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
SM&C Publications (Print & Digital)	Excellent	8	15.4%	9	19.1%	1	16.7%	18	17.1%
	Good	25	48.1%	22	46.8%	2	33.3%	49	46.7%
	Subtotal <sup>a</sup>	33	63.5%	31	66.0%	3	50.0%	67	63.8%
	Fair	12	23.1%	1	2.1%	2	33.3%	15	14.3%
	Poor	5	9.6%	1	2.1%	0	.0%	6	5.7%
	Unsatisfactory	0	.0%	2	4.3%	0	.0%	2	1.9%
	Subtotal	17	32.7%	4	8.5%	2	33.3%	23	21.9%
	Not familiar with function or unit	2	3.8%	11	23.4%	1	16.7%	14	13.3%
	No Answer	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	2	3.8%	12	25.5%	1	16.7%	15	14.3%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

**SM&C Research**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
SM&C Research	Excellent	4	7.7%	4	8.5%	1	16.7%	9	8.6%
	Good	16	30.8%	13	27.7%	0	.0%	29	27.6%
	Subtotal <sup>a</sup>	20	38.5%	17	36.2%	1	16.7%	38	36.2%
	Fair	16	30.8%	4	8.5%	3	50.0%	23	21.9%
	Poor	5	9.6%	1	2.1%	1	16.7%	7	6.7%
	Unsatisfactory	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	21	40.4%	6	12.8%	4	66.7%	31	29.5%
	Not familiar with function or unit	9	17.3%	23	48.9%	1	16.7%	33	31.4%
	No Answer	2	3.8%	1	2.1%	0	.0%	3	2.9%
	Subtotal	11	21.2%	24	51.1%	1	16.7%	36	34.3%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.



**SECTION II: Please indicate your overall perception of the following current UO products and services.**

**Emergency Information**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Emergency Information	Excellent	14	26.9%	12	25.5%	1	16.7%	27	25.7%
	Good	19	36.5%	24	51.1%	2	33.3%	45	42.9%
	Subtotal <sup>a</sup>	33	63.5%	36	76.6%	3	50.0%	72	68.6%
	Fair	6	11.5%	3	6.4%	2	33.3%	11	10.5%
	Poor	1	1.9%	0	.0%	0	.0%	1	1.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	7	13.5%	3	6.4%	2	33.3%	12	11.4%
	Don't Know	10	19.2%	6	12.8%	0	.0%	16	15.2%
	No Answer	2	3.8%	2	4.3%	1	16.7%	5	4.8%
	Subtotal	12	23.1%	8	17.0%	1	16.7%	21	20.0%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

**Student Guide**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Student Guide	Excellent	9	17.3%	12	25.5%	0	.0%	21	20.0%
	Good	26	50.0%	24	51.1%	5	83.3%	55	52.4%
	Subtotal <sup>a</sup>	35	67.3%	36	76.6%	5	83.3%	76	72.4%
	Fair	8	15.4%	6	12.8%	1	16.7%	15	14.3%
	Poor	4	7.7%	0	.0%	0	.0%	4	3.8%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	12	23.1%	6	12.8%	1	16.7%	19	18.1%
	Don't Know	4	7.7%	4	8.5%	0	.0%	8	7.6%
	No Answer	1	1.9%	1	2.1%	0	.0%	2	1.9%
	Subtotal	5	9.6%	5	10.6%	0	.0%	10	9.5%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Country Brochures

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Country Brochures	Excellent	11	21.2%	11	23.4%	1	16.7%	23	21.9%
	Good	28	53.8%	31	66.0%	4	66.7%	63	60.0%
	Subtotal <sup>a</sup>	39	75.0%	42	89.4%	5	83.3%	86	81.9%
	Fair	10	19.2%	5	10.6%	1	16.7%	16	15.2%
	Poor	0	.0%	0	.0%	0	.0%	0	.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	10	19.2%	5	10.6%	1	16.7%	16	15.2%
	Don't Know	2	3.8%	0	.0%	0	.0%	2	1.9%
	No Answer	1	1.9%	0	.0%	0	.0%	1	1.0%
	Subtotal	3	5.8%	0	.0%	0	.0%	3	2.9%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Discipline Specific Pamphlets

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Discipline Specific Pamphlets	Excellent	5	9.6%	4	8.5%	0	.0%	9	8.6%
	Good	25	48.1%	21	44.7%	4	66.7%	50	47.6%
	Subtotal <sup>a</sup>	30	57.7%	25	53.2%	4	66.7%	59	56.2%
	Fair	11	21.2%	15	31.9%	2	33.3%	28	26.7%
	Poor	0	.0%	2	4.3%	0	.0%	2	1.9%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	11	21.2%	17	36.2%	2	33.3%	30	28.6%
	Don't Know	7	13.5%	5	10.6%	0	.0%	12	11.4%
	No Answer	4	7.7%	0	.0%	0	.0%	4	3.8%
	Subtotal	11	21.2%	5	10.6%	0	.0%	16	15.2%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### Student Information on the Web

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Student Information on the Web	Excellent	9	17.3%	14	29.8%	0	.0%	23	21.9%
	Good	21	40.4%	25	53.2%	4	66.7%	50	47.6%
	Subtotal <sup>a</sup>	30	57.7%	39	83.0%	4	66.7%	73	69.5%
	Fair	14	26.9%	5	10.6%	2	33.3%	21	20.0%
	Poor	3	5.8%	0	.0%	0	.0%	3	2.9%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	17	32.7%	5	10.6%	2	33.3%	24	22.9%
	Don't Know	4	7.7%	3	6.4%	0	.0%	7	6.7%
	No Answer	1	1.9%	0	.0%	0	.0%	1	1.0%
	Subtotal	5	9.6%	3	6.4%	0	.0%	8	7.6%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### Staff Information on the Web

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Staff Information on the Web	Excellent	7	13.5%	9	19.1%	0	.0%	16	15.2%
	Good	26	50.0%	29	61.7%	2	33.3%	57	54.3%
	Subtotal <sup>a</sup>	33	63.5%	38	80.9%	2	33.3%	73	69.5%
	Fair	16	30.8%	4	8.5%	3	50.0%	23	21.9%
	Poor	3	5.8%	1	2.1%	1	16.7%	5	4.8%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	19	36.5%	5	10.6%	4	66.7%	28	26.7%
	Don't Know	0	.0%	4	8.5%	0	.0%	4	3.8%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	0	.0%	4	8.5%	0	.0%	4	3.8%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### Reciprocity Information on the Web

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Reciprocity Information on the Web	Excellent	5	9.6%	5	10.6%	0	.0%	10	9.5%
	Good	14	26.9%	11	23.4%	1	16.7%	26	24.8%
	Subtotal <sup>a</sup>	19	36.5%	16	34.0%	1	16.7%	36	34.3%
	Fair	3	5.8%	4	8.5%	0	.0%	7	6.7%
	Poor	1	1.9%	1	2.1%	1	16.7%	3	2.9%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	4	7.7%	5	10.6%	1	16.7%	10	9.5%
	Don't Know	26	50.0%	25	53.2%	4	66.7%	55	52.4%
	No Answer	3	5.8%	1	2.1%	0	.0%	4	3.8%
	Subtotal	29	55.8%	26	55.3%	4	66.7%	59	56.2%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of response "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### Online Application

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Online Application	Excellent	4	7.7%	5	10.6%	0	.0%	9	8.6%
	Good	12	23.1%	24	51.1%	2	33.3%	38	36.2%
	Subtotal <sup>a</sup>	16	30.8%	29	61.7%	2	33.3%	47	44.8%
	Fair	4	7.7%	4	8.5%	3	50.0%	11	10.5%
	Poor	3	5.8%	2	4.3%	0	.0%	5	4.8%
	Unsatisfactory	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	7	13.5%	7	14.9%	3	50.0%	17	16.2%
	Don't Know	25	48.1%	10	21.3%	1	16.7%	36	34.3%
	No Answer	4	7.7%	1	2.1%	0	.0%	5	4.8%
	Subtotal	29	55.8%	11	23.4%	1	16.7%	41	39.0%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Course Finder

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Course Finder	Excellent	6	11.5%	14	29.8%	0	.0%	20	19.0%
	Good	16	30.8%	20	42.6%	2	33.3%	38	36.2%
	Subtotal <sup>a</sup>	22	42.3%	34	72.3%	2	33.3%	58	55.2%
	Fair	10	19.2%	7	14.9%	2	33.3%	19	18.1%
	Poor	0	.0%	1	2.1%	0	.0%	1	1.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	10	19.2%	8	17.0%	2	33.3%	20	19.0%
	Don't Know	17	32.7%	5	10.6%	2	33.3%	24	22.9%
	No Answer	3	5.8%	0	.0%	0	.0%	3	2.9%
	Subtotal	20	38.5%	5	10.6%	2	33.3%	27	25.7%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Program Wizard

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Program Wizard	Excellent	3	5.8%	12	25.5%	0	.0%	15	14.3%
	Good	16	30.8%	20	42.6%	3	50.0%	39	37.1%
	Subtotal <sup>a</sup>	19	36.5%	32	68.1%	3	50.0%	54	51.4%
	Fair	8	15.4%	7	14.9%	0	.0%	15	14.3%
	Poor	1	1.9%	2	4.3%	0	.0%	3	2.9%
	Unsatisfactory	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	9	17.3%	10	21.3%	0	.0%	19	18.1%
	Don't Know	21	40.4%	5	10.6%	3	50.0%	29	27.6%
	No Answer	3	5.8%	0	.0%	0	.0%	3	2.9%
	Subtotal	24	46.2%	5	10.6%	3	50.0%	32	30.5%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Student Program Budget Information

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Student Program Budget Information	Excellent	3	5.8%	3	6.4%	0	.0%	6	5.7%
	Good	12	23.1%	23	48.9%	1	16.7%	36	34.3%
	Subtotal <sup>a</sup>	15	28.8%	26	55.3%	1	16.7%	42	40.0%
	Fair	9	17.3%	10	21.3%	4	66.7%	23	21.9%
	Poor	4	7.7%	0	.0%	0	.0%	4	3.8%
	Unsatisfactory	0	.0%	2	4.3%	0	.0%	2	1.9%
	Subtotal	13	25.0%	12	25.5%	4	66.7%	29	27.6%
	Don't Know	21	40.4%	8	17.0%	1	16.7%	30	28.6%
	No Answer	3	5.8%	1	2.1%	0	.0%	4	3.8%
	Subtotal	24	46.2%	9	19.1%	1	16.7%	34	32.4%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Campus Academic Manual

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Campus Academic Manual	Excellent	1	1.9%	1	2.1%	0	.0%	2	1.9%
	Good	11	21.2%	20	42.6%	2	33.3%	33	31.4%
	Subtotal <sup>a</sup>	12	23.1%	21	44.7%	2	33.3%	35	33.3%
	Fair	2	3.8%	5	10.6%	1	16.7%	8	7.6%
	Poor	1	1.9%	1	2.1%	1	16.7%	3	2.9%
	Unsatisfactory	0	.0%	2	4.3%	0	.0%	2	1.9%
	Subtotal	3	5.8%	8	17.0%	2	33.3%	13	12.4%
	Don't Know	30	57.7%	16	34.0%	2	33.3%	48	45.7%
	No Answer	7	13.5%	2	4.3%	0	.0%	9	8.6%
	Subtotal	37	71.2%	18	38.3%	2	33.3%	57	54.3%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Operations Policy Manual

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Operations Policy Manual	Excellent	5	9.6%	1	2.1%	0	.0%	6	5.7%
	Good	8	15.4%	17	36.2%	1	16.7%	26	24.8%
	Subtotal <sup>a</sup>	13	25.0%	18	38.3%	1	16.7%	32	30.5%
	Fair	9	17.3%	12	25.5%	2	33.3%	23	21.9%
	Poor	2	3.8%	1	2.1%	1	16.7%	4	3.8%
	Unsatisfactory	1	1.9%	4	8.5%	0	.0%	5	4.8%
	Subtotal	12	23.1%	17	36.2%	3	50.0%	32	30.5%
	Don't Know	24	46.2%	11	23.4%	2	33.3%	37	35.2%
	No Answer	3	5.8%	1	2.1%	0	.0%	4	3.8%
	Subtotal	27	51.9%	12	25.5%	2	33.3%	41	39.0%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## Programs - Direct Enrollment (Immersion)

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Programs - Direct Enrollment (Immersion)	Excellent	12	23.1%	13	27.7%	1	16.7%	26	24.8%
	Good	28	53.8%	23	48.9%	5	83.3%	56	53.3%
	Subtotal <sup>a</sup>	40	76.9%	36	76.6%	6	100.0%	82	78.1%
	Fair	1	1.9%	2	4.3%	0	.0%	3	2.9%
	Poor	0	.0%	0	.0%	0	.0%	0	.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	1	1.9%	2	4.3%	0	.0%	3	2.9%
	Don't Know	9	17.3%	8	17.0%	0	.0%	17	16.2%
	No Answer	2	3.8%	1	2.1%	0	.0%	3	2.9%
	Subtotal	11	21.2%	9	19.1%	0	.0%	20	19.0%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### Programs - Language & Culture

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Programs - Language & Culture	Excellent	11	21.2%	8	17.0%	0	.0%	19	18.1%
	Good	28	53.8%	29	61.7%	4	66.7%	61	58.1%
	Subtotal <sup>a</sup>	39	75.0%	37	78.7%	4	66.7%	80	76.2%
	Fair	4	7.7%	3	6.4%	2	33.3%	9	8.6%
	Poor	0	.0%	0	.0%	0	.0%	0	.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	4	7.7%	3	6.4%	2	33.3%	9	8.6%
	Don't Know	8	15.4%	7	14.9%	0	.0%	15	14.3%
	No Answer	1	1.9%	0	.0%	0	.0%	1	1.0%
	Subtotal	9	17.3%	7	14.9%	0	.0%	16	15.2%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### Programs - All Others

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Programs - All Others	Excellent	7	13.5%	8	17.0%	0	.0%	15	14.3%
	Good	32	61.5%	31	66.0%	5	83.3%	68	64.8%
	Subtotal <sup>a</sup>	39	75.0%	39	83.0%	5	83.3%	83	79.0%
	Fair	2	3.8%	0	.0%	0	.0%	2	1.9%
	Poor	0	.0%	0	.0%	0	.0%	0	.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	2	3.8%	0	.0%	0	.0%	2	1.9%
	Don't Know	10	19.2%	8	17.0%	1	16.7%	19	18.1%
	No Answer	1	1.9%	0	.0%	0	.0%	1	1.0%
	Subtotal	11	21.2%	8	17.0%	1	16.7%	20	19.0%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.



## UOEAP Assistance With & Support for Academic Integration on Campus

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP Assistance With & Support for Academic Integration on Campus	Excellent	3	5.8%	7	14.9%	1	16.7%	11	10.5%
	Good	10	19.2%	19	40.4%	1	16.7%	30	28.6%
	Subtotal <sup>a</sup>	13	25.0%	26	55.3%	2	33.3%	41	39.0%
	Fair	4	7.7%	6	12.8%	4	66.7%	14	13.3%
	Poor	0	.0%	1	2.1%	0	.0%	1	1.0%
	Unsatisfactory	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	4	7.7%	7	14.9%	4	66.7%	15	14.3%
	Don't Know	29	55.8%	14	29.8%	0	.0%	43	41.0%
	No Answer	6	11.5%	0	.0%	0	.0%	6	5.7%
	Subtotal	35	67.3%	14	29.8%	0	.0%	49	46.7%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## UOEAP General Level of Communication with Campuses

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP General Level of Communication with Campuses	Excellent	4	7.7%	0	.0%	0	.0%	4	3.8%
	Good	15	28.8%	25	53.2%	1	16.7%	41	39.0%
	Subtotal <sup>a</sup>	19	36.5%	25	53.2%	1	16.7%	45	42.9%
	Fair	18	34.6%	12	25.5%	5	83.3%	35	33.3%
	Poor	3	5.8%	4	8.5%	0	.0%	7	6.7%
	Unsatisfactory	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	21	40.4%	17	36.2%	5	83.3%	43	41.0%
	Don't Know	10	19.2%	5	10.6%	0	.0%	15	14.3%
	No Answer	2	3.8%	0	.0%	0	.0%	2	1.9%
	Subtotal	12	23.1%	5	10.6%	0	.0%	17	16.2%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### UOEAP Enrollment & Recruitment Process

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP Enrollment & Recruitment Process	Excellent	2	3.8%	1	2.1%	0	.0%	3	2.9%
	Good	12	23.1%	15	31.9%	1	16.7%	28	26.7%
	Subtotal <sup>a</sup>	14	26.9%	16	34.0%	1	16.7%	31	29.5%
	Fair	18	34.6%	16	34.0%	4	66.7%	38	36.2%
	Poor	2	3.8%	1	2.1%	1	16.7%	4	3.8%
	Unsatisfactory	0	.0%	2	4.3%	0	.0%	2	1.9%
	Subtotal	20	38.5%	19	40.4%	5	83.3%	44	41.9%
	Don't Know	14	26.9%	11	23.4%	0	.0%	25	23.8%
	No Answer	4	7.7%	1	2.1%	0	.0%	5	4.8%
	Subtotal	18	34.6%	12	25.5%	0	.0%	30	28.6%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

### UOEAP Responses to Requests for Data

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP Responses to Requests for Data	Excellent	5	9.6%	3	6.4%	0	.0%	8	7.6%
	Good	16	30.8%	18	38.3%	1	16.7%	35	33.3%
	Subtotal <sup>a</sup>	21	40.4%	21	44.7%	1	16.7%	43	41.0%
	Fair	6	11.5%	7	14.9%	2	33.3%	15	14.3%
	Poor	1	1.9%	0	.0%	1	16.7%	2	1.9%
	Unsatisfactory	0	.0%	0	.0%	2	33.3%	2	1.9%
	Subtotal	7	13.5%	7	14.9%	5	83.3%	19	18.1%
	Don't Know	18	34.6%	19	40.4%	0	.0%	37	35.2%
	No Answer	6	11.5%	0	.0%	0	.0%	6	5.7%
	Subtotal	24	46.2%	19	40.4%	0	.0%	43	41.0%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

## UOEAP Leadership, Direction, Plans & Vision

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP Leadership, Direction, Plans & Vision	Excellent	2	3.8%	6	12.8%	1	16.7%	9	8.6%
	Good	21	40.4%	18	38.3%	3	50.0%	42	40.0%
	Subtotal <sup>a</sup>	23	44.2%	24	51.1%	4	66.7%	51	48.6%
	Fair	18	34.6%	15	31.9%	0	.0%	33	31.4%
	Poor	4	7.7%	0	.0%	2	33.3%	6	5.7%
	Unsatisfactory	3	5.8%	1	2.1%	0	.0%	4	3.8%
	Subtotal	25	48.1%	16	34.0%	2	33.3%	43	41.0%
	Don't Know	3	5.8%	6	12.8%	0	.0%	9	8.6%
	No Answer	1	1.9%	1	2.1%	0	.0%	2	1.9%
	Subtotal	4	7.7%	7	14.9%	0	.0%	11	10.5%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Fair," "Poor," and "Unsatisfactory." The third subtotal is the sum of responses "Not familiar with function or unit," and where there was "No Answer" given by the respondent.

**SECTION III: Please state the extent to which you agree or disagree with each statement.**

**To match student preferences, EAP should offer more Short-term programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
To match student preferences, EAP should offer more Short-term programs.	Completely Agree	7	13.5%	9	19.1%	2	33.3%	18	17.1%
	Mostly Agree	22	42.3%	20	42.6%	3	50.0%	45	42.9%
	Subtotal <sup>a</sup>	29	55.8%	29	61.7%	5	83.3%	63	60.0%
	Don't Feel Strongly	8	15.4%	5	10.6%	0	.0%	13	12.4%
	Mostly Disagree	8	15.4%	9	19.1%	1	16.7%	18	17.1%
	Completely Disagree	4	7.7%	0	.0%	0	.0%	4	3.8%
	Subtotal	12	23.1%	9	19.1%	1	16.7%	22	21.0%
	Don't Know	3	5.8%	4	8.5%	0	.0%	7	6.7%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	3	5.8%	4	8.5%	0	.0%	7	6.7%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**Even though student and operating costs are high, EAP should offer more Joint programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Even though student and operating costs are high, EAP should offer more Joint programs.	Completely Agree	6	11.5%	9	19.1%	3	50.0%	18	17.1%
	Mostly Agree	13	25.0%	16	34.0%	0	.0%	29	27.6%
	Subtotal <sup>a</sup>	19	36.5%	25	53.2%	3	50.0%	47	44.8%
	Don't Feel Strongly Either Way	14	26.9%	14	29.8%	1	16.7%	29	27.6%
	Mostly Disagree	13	25.0%	2	4.3%	2	33.3%	17	16.2%
	Completely Disagree	0	.0%	2	4.3%	0	.0%	2	1.9%
	Subtotal	13	25.0%	4	8.5%	2	33.3%	19	18.1%
	Don't Know	6	11.5%	3	6.4%	0	.0%	9	8.6%
	No Answer	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	6	11.5%	4	8.5%	0	.0%	10	9.5%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**Even though student and operating costs are high, EAP should offer more Self-construct programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Even though student and operating costs are high, EAP should offer more Self-construct programs.	Completely Agree	3	5.8%	2	4.3%	2	33.3%	7	6.7%
	Mostly Agree	9	17.3%	8	17.0%	1	16.7%	18	17.1%
	Subtotal <sup>a</sup>	12	23.1%	10	21.3%	3	50.0%	25	23.8%
	Don't Feel Strongly Either Way	11	21.2%	12	25.5%	2	33.3%	25	23.8%
	Mostly Disagree	20	38.5%	14	29.8%	1	16.7%	35	33.3%
	Completely Disagree	2	3.8%	4	8.5%	0	.0%	6	5.7%
	Subtotal	22	42.3%	18	38.3%	1	16.7%	41	39.0%
	Don't Know	7	13.5%	6	12.8%	0	.0%	13	12.4%
	No Answer	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	7	13.5%	7	14.9%	0	.0%	14	13.3%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP should offer more Special Focus programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP should offer more Special Focus programs.	Completely Agree	12	23.1%	13	27.7%	4	66.7%	29	27.6%
	Mostly Agree	20	38.5%	24	51.1%	2	33.3%	46	43.8%
	Subtotal <sup>a</sup>	32	61.5%	37	78.7%	6	100.0%	75	71.4%
	Don't Feel Strongly Either Way	9	17.3%	4	8.5%	0	.0%	13	12.4%
	Mostly Disagree	8	15.4%	4	8.5%	0	.0%	12	11.4%
	Completely Disagree	1	1.9%	1	2.1%	0	.0%	2	1.9%
	Subtotal	9	17.3%	5	10.6%	0	.0%	14	13.3%
	Don't Know	2	3.8%	0	.0%	0	.0%	2	1.9%
	No Answer	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	2	3.8%	1	2.1%	0	.0%	3	2.9%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP should offer more programs with courses taught in English.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP should offer more programs with courses taught in English.	Completely Agree	3	5.8%	1	2.1%	0	.0%	4	3.8%
	Mostly Agree	14	26.9%	15	31.9%	3	50.0%	32	30.5%
	Subtotal <sup>a</sup>	17	32.7%	16	34.0%	3	50.0%	36	34.3%
	Don't Feel Strongly Either Way	16	30.8%	15	31.9%	1	16.7%	32	30.5%
	Mostly Disagree	12	23.1%	12	25.5%	2	33.3%	26	24.8%
	Completely Disagree	4	7.7%	0	.0%	0	.0%	4	3.8%
	Subtotal	16	30.8%	12	25.5%	2	33.3%	30	28.6%
	Don't Know	3	5.8%	4	8.5%	0	.0%	7	6.7%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	3	5.8%	4	8.5%	0	.0%	7	6.7%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP should develop more Language & Culture programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP should develop more Language & Culture programs.	Completely Agree	9	17.3%	4	8.5%	1	16.7%	14	13.3%
	Mostly Agree	24	46.2%	25	53.2%	5	83.3%	54	51.4%
	Subtotal <sup>a</sup>	33	63.5%	29	61.7%	6	100.0%	68	64.8%
	Don't Feel Strongly Either Way	11	21.2%	14	29.8%	0	.0%	25	23.8%
	Mostly Disagree	5	9.6%	3	6.4%	0	.0%	8	7.6%
	Completely Disagree	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	5	9.6%	3	6.4%	0	.0%	8	7.6%
	Don't Know	3	5.8%	1	2.1%	0	.0%	4	3.8%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	3	5.8%	1	2.1%	0	.0%	4	3.8%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP should offer more Summer term or Short-term programs as valuable alternatives to those provided by individual campuses and third party providers.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP should offer more Summer term or Short-term programs as valuable alternatives to those provided by individual campuses and third party providers.	Completely Agree	10	19.2%	10	21.3%	2	33.3%	22	21.0%
	Mostly Agree	21	40.4%	17	36.2%	2	33.3%	40	38.1%
	Subtotal <sup>a</sup>	31	59.6%	27	57.4%	4	66.7%	62	59.0%
	Don't Feel Strongly Either Way	9	17.3%	10	21.3%	0	.0%	19	18.1%
	Mostly Disagree	10	19.2%	5	10.6%	1	16.7%	16	15.2%
	Completely Disagree	0	.0%	2	4.3%	1	16.7%	3	2.9%
	Subtotal	10	19.2%	7	14.9%	2	33.3%	19	18.1%
	Don't Know	2	3.8%	3	6.4%	0	.0%	5	4.8%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	2	3.8%	3	6.4%	0	.0%	5	4.8%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP should continue to emphasize Immersion programs vs. Island programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP should continue to emphasize Immersion programs vs. Island programs.	Completely Agree	15	28.8%	19	40.4%	2	33.3%	36	34.3%
	Mostly Agree	26	50.0%	16	34.0%	3	50.0%	45	42.9%
	Subtotal <sup>a</sup>	41	78.8%	35	74.5%	5	83.3%	81	77.1%
	Don't Feel Strongly Either Way	7	13.5%	6	12.8%	1	16.7%	14	13.3%
	Mostly Disagree	3	5.8%	2	4.3%	0	.0%	5	4.8%
	Completely Disagree	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	3	5.8%	2	4.3%	0	.0%	5	4.8%
	Don't Know	1	1.9%	4	8.5%	0	.0%	5	4.8%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	1	1.9%	4	8.5%	0	.0%	5	4.8%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP should offer more opportunities for internships and independent projects.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP should offer more opportunities for internships and independent projects.	Completely Agree	17	32.7%	28	59.6%	2	33.3%	47	44.8%
	Mostly Agree	21	40.4%	15	31.9%	3	50.0%	39	37.1%
	Subtotal <sup>a</sup>	38	73.1%	43	91.5%	5	83.3%	86	81.9%
	Don't Feel Strongly Either Way	6	11.5%	3	6.4%	0	.0%	9	8.6%
	Mostly Disagree	5	9.6%	0	.0%	1	16.7%	6	5.7%
	Completely Disagree	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	5	9.6%	0	.0%	1	16.7%	6	5.7%
	Don't Know	3	5.8%	1	2.1%	0	.0%	4	3.8%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP should develop more opportunities for graduate and professional school students.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP should develop more opportunities for graduate and professional school students.	Completely Agree	15	28.8%	17	36.2%	2	33.3%	34	32.4%
	Mostly Agree	11	21.2%	12	25.5%	1	16.7%	24	22.9%
	Subtotal <sup>a</sup>	26	50.0%	29	61.7%	3	50.0%	58	55.2%
	Don't Feel Strongly Either Way	7	13.5%	10	21.3%	1	16.7%	18	17.1%
	Mostly Disagree	9	17.3%	3	6.4%	0	.0%	12	11.4%
	Completely Disagree	7	13.5%	4	8.5%	2	33.3%	13	12.4%
	Subtotal	16	30.8%	7	14.9%	2	33.3%	25	23.8%
	Don't Know	3	5.8%	1	2.1%	0	.0%	4	3.8%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.



**UOEAP should establish minimum enrollment targets for programs and suspend programs when the minimum level is not met.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP should establish minimum enrollment targets for programs and suspend programs when the minimum level is not met.	Completely Agree	10	19.2%	5	10.6%	0	.0%	15	14.3%
	Mostly Agree	21	40.4%	12	25.5%	2	33.3%	35	33.3%
	Subtotal <sup>a</sup>	31	59.6%	17	36.2%	2	33.3%	50	47.6%
	Don't Feel Strongly Either Way	6	11.5%	8	17.0%	1	16.7%	15	14.3%
	Mostly Disagree	8	15.4%	18	38.3%	2	33.3%	28	26.7%
	Completely Disagree	6	11.5%	2	4.3%	1	16.7%	9	8.6%
	Subtotal	14	26.9%	20	42.6%	3	50.0%	37	35.2%
	Don't Know	1	1.9%	2	4.3%	0	.0%	3	2.9%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	1	1.9%	2	4.3%	0	.0%	3	2.9%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP has an adequate total number of program offerings and should hold steady at this number.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP has an adequate total number of program offerings and should hold steady at this number.	Completely Agree	1	1.9%	1	2.1%	1	16.7%	3	2.9%
	Mostly Agree	9	17.3%	7	14.9%	1	16.7%	17	16.2%
	Subtotal <sup>a</sup>	10	19.2%	8	17.0%	2	33.3%	20	19.0%
	Don't Feel Strongly Either Way	12	23.1%	6	12.8%	2	33.3%	20	19.0%
	Mostly Disagree	21	40.4%	23	48.9%	2	33.3%	46	43.8%
	Completely Disagree	5	9.6%	5	10.6%	0	.0%	10	9.5%
	Subtotal	26	50.0%	28	59.6%	2	33.3%	56	53.3%
	Don't Know	4	7.7%	5	10.6%	0	.0%	9	8.6%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	4	7.7%	5	10.6%	0	.0%	9	8.6%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP should reduce the total number of programs it offers.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP should reduce the total number of programs it offers.	Completely Agree	1	1.9%	2	4.3%	0	.0%	3	2.9%
	Mostly Agree	11	21.2%	3	6.4%	2	33.3%	16	15.2%
	Subtotal <sup>a</sup>	12	23.1%	5	10.6%	2	33.3%	19	18.1%
	Don't Feel Strongly Either Way	10	19.2%	8	17.0%	1	16.7%	19	18.1%
	Mostly Disagree	16	30.8%	17	36.2%	2	33.3%	35	33.3%
	Completely Disagree	12	23.1%	12	25.5%	1	16.7%	25	23.8%
	Subtotal	28	53.8%	29	61.7%	3	50.0%	60	57.1%
	Don't Know	2	3.8%	5	10.6%	0	.0%	7	6.7%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	2	3.8%	5	10.6%	0	.0%	7	6.7%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**UOEAP provides adequate resources and strategies for recruiting under-represented students.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP provides adequate resources and strategies for recruiting under-represented students.	Completely Agree	2	3.8%	0	.0%	0	.0%	2	1.9%
	Mostly Agree	4	7.7%	2	4.3%	1	16.7%	7	6.7%
	Subtotal <sup>a</sup>	6	11.5%	2	4.3%	1	16.7%	9	8.6%
	Don't Feel Strongly Either Way	5	9.6%	5	10.6%	0	.0%	10	9.5%
	Mostly Disagree	21	40.4%	22	46.8%	3	50.0%	46	43.8%
	Completely Disagree	7	13.5%	13	27.7%	2	33.3%	22	21.0%
	Subtotal	28	53.8%	35	74.5%	5	83.3%	68	64.8%
	Don't Know	13	25.0%	5	10.6%	0	.0%	18	17.1%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	13	25.0%	5	10.6%	0	.0%	18	17.1%
	Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**Academic integration increases EAP enrollments.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
Academic integration increases EAP enrollments.	Completely Agree	5	9.6%	14	29.8%	0	.0%	19	18.1%
	Mostly Agree	12	23.1%	15	31.9%	4	66.7%	31	29.5%
	Subtotal <sup>a</sup>	17	32.7%	29	61.7%	4	66.7%	50	47.6%
	Don't Feel Strongly Either Way	4	7.7%	9	19.1%	1	16.7%	14	13.3%
	Mostly Disagree	11	21.2%	1	2.1%	0	.0%	12	11.4%
	Completely Disagree	2	3.8%	1	2.1%	1	16.7%	4	3.8%
	Subtotal	13	25.0%	2	4.3%	1	16.7%	16	15.2%
	Don't Know	17	32.7%	6	12.8%	0	.0%	23	21.9%
	No Answer	1	1.9%	1	2.1%	0	.0%	2	1.9%
	Subtotal	18	34.6%	7	14.9%	0	.0%	25	23.8%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP should devote more resources to encourage enrollments in year-long programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP should devote more resources to encourage enrollments in year-long programs.	Completely Agree	7	13.5%	8	17.0%	1	16.7%	16	15.2%
	Mostly Agree	21	40.4%	17	36.2%	1	16.7%	39	37.1%
	Subtotal <sup>a</sup>	28	53.8%	25	53.2%	2	33.3%	55	52.4%
	Don't Feel Strongly Either Way	12	23.1%	13	27.7%	3	50.0%	28	26.7%
	Mostly Disagree	8	15.4%	6	12.8%	1	16.7%	15	14.3%
	Completely Disagree	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	8	15.4%	6	12.8%	1	16.7%	15	14.3%
	Don't Know	4	7.7%	3	6.4%	0	.0%	7	6.7%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	4	7.7%	3	6.4%	0	.0%	7	6.7%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**UOEP should take a greater role in participant pre-departure training and orientation.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEP should take a greater role in participant pre-departure training and orientation.	Completely Agree	13	25.0%	3	6.4%	2	33.3%	18	17.1%
	Mostly Agree	20	38.5%	17	36.2%	2	33.3%	39	37.1%
	Subtotal <sup>a</sup>	33	63.5%	20	42.6%	4	66.7%	57	54.3%
	Don't Feel Strongly Either Way	7	13.5%	11	23.4%	0	.0%	18	17.1%
	Mostly Disagree	3	5.8%	10	21.3%	2	33.3%	15	14.3%
	Completely Disagree	1	1.9%	3	6.4%	0	.0%	4	3.8%
	Subtotal	4	7.7%	13	27.7%	2	33.3%	19	18.1%
	Don't Know	7	13.5%	3	6.4%	0	.0%	10	9.5%
	No Answer	1	1.9%	0	.0%	0	.0%	1	1.0%
	Subtotal	8	15.4%	3	6.4%	0	.0%	11	10.5%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**UOEP sufficiently considers student demand when it develops new academic programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEP sufficiently considers student demand when it develops new academic programs.	Completely Agree	1	1.9%	2	4.3%	0	.0%	3	2.9%
	Mostly Agree	11	21.2%	12	25.5%	1	16.7%	24	22.9%
	Subtotal <sup>a</sup>	12	23.1%	14	29.8%	1	16.7%	27	25.7%
	Don't Feel Strongly Either Way	7	13.5%	7	14.9%	1	16.7%	15	14.3%
	Mostly Disagree	14	26.9%	9	19.1%	4	66.7%	27	25.7%
	Completely Disagree	7	13.5%	5	10.6%	0	.0%	12	11.4%
	Subtotal	21	40.4%	14	29.8%	4	66.7%	39	37.1%
	Don't Know	12	23.1%	12	25.5%	0	.0%	24	22.9%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	12	23.1%	12	25.5%	0	.0%	24	22.9%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**UOEAP sufficiently considers faculty or academic unit demand and support when it develops new academic programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP sufficiently considers faculty or academic unit demand and support when it develops new academic programs.	Completely Agree	3	5.8%	3	6.4%	0	.0%	6	5.7%
	Mostly Agree	22	42.3%	13	27.7%	3	50.0%	38	36.2%
	Subtotal <sup>a</sup>	25	48.1%	16	34.0%	3	50.0%	44	41.9%
	Don't Feel Strongly Either Way	9	17.3%	11	23.4%	0	.0%	20	19.0%
	Mostly Disagree	3	5.8%	3	6.4%	3	50.0%	9	8.6%
	Completely Disagree	3	5.8%	0	.0%	0	.0%	3	2.9%
	Subtotal	6	11.5%	3	6.4%	3	50.0%	12	11.4%
	Don't Know	12	23.1%	16	34.0%	0	.0%	28	26.7%
	No Answer	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	12	23.1%	17	36.2%	0	.0%	29	27.6%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**UOEAP provides adequate opportunity for Campus faculty to influence academic aspects of EAP programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP provides adequate opportunity for Campus faculty to influence academic aspects of EAP programs.	Completely Agree	7	13.5%	2	4.3%	0	.0%	9	8.6%
	Mostly Agree	17	32.7%	10	21.3%	2	33.3%	29	27.6%
	Subtotal <sup>a</sup>	24	46.2%	12	25.5%	2	33.3%	38	36.2%
	Don't Feel Strongly Either Way	9	17.3%	9	19.1%	0	.0%	18	17.1%
	Mostly Disagree	4	7.7%	7	14.9%	4	66.7%	15	14.3%
	Completely Disagree	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	4	7.7%	7	14.9%	4	66.7%	15	14.3%
	Don't Know	15	28.8%	19	40.4%	0	.0%	34	32.4%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	15	28.8%	19	40.4%	0	.0%	34	32.4%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**UOEAP provides adequate opportunity for Campus EAP staff to influence operational aspects of EAP programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP provides adequate opportunity for Campus EAP staff to influence operational aspects of EAP programs.	Completely Agree	0	.0%	0	.0%	0	.0%	0	.0%
	Mostly Agree	19	36.5%	7	14.9%	1	16.7%	27	25.7%
	Subtotal <sup>a</sup>	19	36.5%	7	14.9%	1	16.7%	27	25.7%
	Don't Feel Strongly Either Way	5	9.6%	6	12.8%	0	.0%	11	10.5%
	Mostly Disagree	6	11.5%	17	36.2%	5	83.3%	28	26.7%
	Completely Disagree	4	7.7%	10	21.3%	0	.0%	14	13.3%
	Subtotal	10	19.2%	27	57.4%	5	83.3%	42	40.0%
	Don't Know	18	34.6%	7	14.9%	0	.0%	25	23.8%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
Subtotal	18	34.6%	7	14.9%	0	.0%	25	23.8%	
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**EAP effectively maintains the academic rigor of its programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
EAP effectively maintains the academic rigor of its programs.	Completely Agree	7	13.5%	5	10.6%	2	33.3%	14	13.3%
	Mostly Agree	30	57.7%	26	55.3%	3	50.0%	59	56.2%
	Subtotal <sup>a</sup>	37	71.2%	31	66.0%	5	83.3%	73	69.5%
	Don't Feel Strongly Either Way	5	9.6%	4	8.5%	1	16.7%	10	9.5%
	Mostly Disagree	5	9.6%	4	8.5%	0	.0%	9	8.6%
	Completely Disagree	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	5	9.6%	4	8.5%	0	.0%	9	8.6%
	Don't Know	5	9.6%	7	14.9%	0	.0%	12	11.4%
	No Answer	0	.0%	1	2.1%	0	.0%	1	1.0%
	Subtotal	5	9.6%	8	17.0%	0	.0%	13	12.4%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**UOEAP adequately informs campus EAP advisors about specific characteristics of EAP's programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP adequately informs campus EAP advisors about specific characteristics of EAP's programs.	Completely Agree	7	13.5%	0	.0%	0	.0%	7	6.7%
	Mostly Agree	18	34.6%	17	36.2%	2	33.3%	37	35.2%
	Subtotal <sup>a</sup>	25	48.1%	17	36.2%	2	33.3%	44	41.9%
	Don't Feel Strongly Either Way	2	3.8%	3	6.4%	1	16.7%	6	5.7%
	Mostly Disagree	10	19.2%	13	27.7%	2	33.3%	25	23.8%
	Completely Disagree	2	3.8%	5	10.6%	0	.0%	7	6.7%
	Subtotal	12	23.1%	18	38.3%	2	33.3%	32	30.5%
	Don't Know	13	25.0%	9	19.1%	1	16.7%	23	21.9%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	13	25.0%	9	19.1%	1	16.7%	23	21.9%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**UOEAP adequately informs campus departmental advisors about the specific characteristics of EAP's programs.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP adequately informs campus departmental advisors about the specific characteristics of EAP's programs.	Completely Agree	1	1.9%	0	.0%	0	.0%	1	1.0%
	Mostly Agree	11	21.2%	5	10.6%	0	.0%	16	15.2%
	Subtotal <sup>a</sup>	12	23.1%	5	10.6%	0	.0%	17	16.2%
	Don't Feel Strongly Either Way	3	5.8%	2	4.3%	1	16.7%	6	5.7%
	Mostly Disagree	13	25.0%	20	42.6%	5	83.3%	38	36.2%
	Completely Disagree	4	7.7%	11	23.4%	0	.0%	15	14.3%
	Subtotal	17	32.7%	31	66.0%	5	83.3%	53	50.5%
	Don't Know	20	38.5%	9	19.1%	0	.0%	29	27.6%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	20	38.5%	9	19.1%	0	.0%	29	27.6%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

**UOEAP should more actively participate in Campus EAP staff training.**

		UO or Campus Employee							
		UO Employed		UC Campus Employed		Unknown		Total	
		Count	Column %	Count	Column %	Count	Column %	Count	Column %
UOEAP should more actively participate in Campus EAP staff training.	Completely Agree	10	19.2%	10	21.3%	2	33.3%	22	21.0%
	Mostly Agree	26	50.0%	19	40.4%	3	50.0%	48	45.7%
	Subtotal <sup>a</sup>	36	69.2%	29	61.7%	5	83.3%	70	66.7%
	Don't Feel Strongly Either Way	9	17.3%	9	19.1%	0	.0%	18	17.1%
	Mostly Disagree	4	7.7%	4	8.5%	1	16.7%	9	8.6%
	Completely Disagree	2	3.8%	0	.0%	0	.0%	2	1.9%
	Subtotal	6	11.5%	4	8.5%	1	16.7%	11	10.5%
	Don't Know	1	1.9%	5	10.6%	0	.0%	6	5.7%
	No Answer	0	.0%	0	.0%	0	.0%	0	.0%
	Subtotal	1	1.9%	5	10.6%	0	.0%	6	5.7%
Total	52	100.0%	47	100.0%	6	100.0%	105	100.0%	

a. Subtotals appear for the immediately preceding categories. The first subtotal is the sum of the category responses "Excellent" and "Good." The second subtotal is the sum of the categories "Mostly Disagree" and "Completely Disagree." The third subtotal is the sum of responses for "Don't Know" and "No Answer" responses. "Don't Feel Strongly" remains separate of any subtotal.

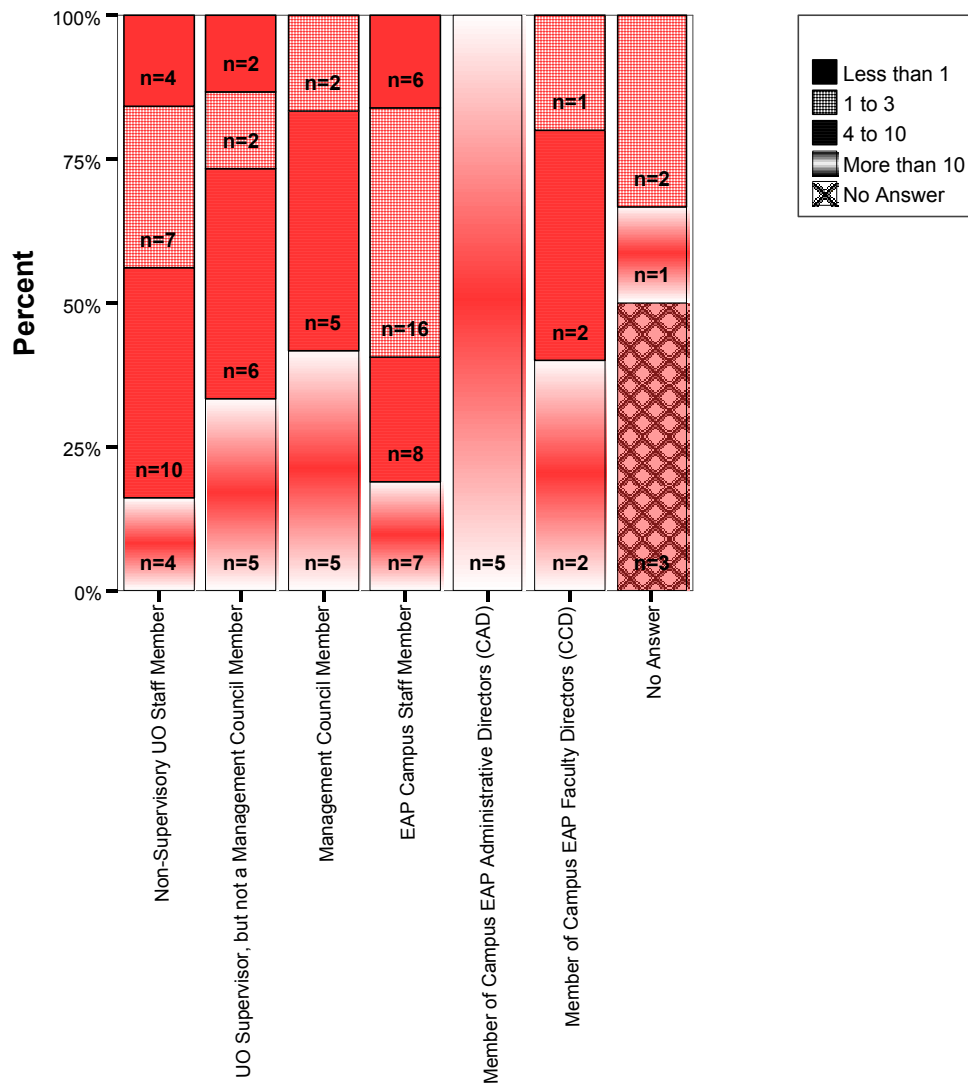


## SECTION IV: Demographic Questions

Years Employed and Current Position.

		Please identify your current position by selecting one of the following check-boxes.												
		Non-Supervisory UO Staff Member	UO Supervisor, but not a Management Council Member	Management Council Member	Subtotal		EAP Campus Staff Member	Member of Campus EAP Administrative Directors (CAD)	Member of Campus EAP Faculty Directors (CCD)	Subtotal		No Answer	Total	
					Count	Column %				Count	Column %		Count	Column %
How many years have you been employed with the UC EAP organization (regardless of position level or place of employment)?	Less than 1	4	2	0	6	11.5%	6	0	0	6	12.8%	0	12	11.4%
	1 to 3	7	2	2	11	21.2%	16	0	1	17	36.2%	2	30	28.6%
	Subtotal	11	4	2	17	32.7%	22	0	1	23	48.9%	2	42	40.0%
	4 to 10	10	6	5	21	40.4%	8	0	2	10	21.3%	0	31	29.5%
	More than 10	4	5	5	14	26.9%	7	5	2	14	29.8%	1	29	27.6%
	Subtotal	14	11	10	35	67.3%	15	5	4	24	51.1%	1	60	57.1%
	No Answer	0	0	0	0	.0%	0	0	0	0	.0%	3	3	2.9%
<b>Total</b>	<b>25</b>	<b>15</b>	<b>12</b>	<b>52</b>	<b>100.0%</b>	<b>37</b>	<b>5</b>	<b>5</b>	<b>47</b>	<b>100.0%</b>	<b>6</b>	<b>105</b>	<b>100.0%</b>	

Years Employed and Current Position.



Please identify your current position by selecting one of the following check-boxes.

### Years employed with UCEAP by Current Location.

