National University of Singapore
Housing: Frequently Asked Questions

1. **What is the status of my NUS housing application?**
   You will be notified of your housing status on your NUS admission letter. Fall and Year students can expect to receive their housing assignment in June. Spring students can expect to receive their housing assignment in November.

   Once you receive your housing notification, you are required to accept the housing assignment, register and submit a payment or decline the offer by the stipulated NUS deadlines. NUS is very strict with housing deadlines. Miss one and your housing assignment will be given to another student.

2. **How do I determine the check-in date and move-in procedures for my housing assignment?**
   If you were assigned on-campus accommodations, the check-in date and move-in procedures will be included in the housing allocation email. You may also contact your assigned residence hall ([http://nus.edu.sg/osa/has/contactus](http://nus.edu.sg/osa/has/contactus)) for additional details.

   Check-in is usually available Monday through Friday, from 9am to 5pm.

   If you are securing off-campus housing arrangements, remember to ask about the check-in date and move-in procedures in advance. Move-in dates may vary based on location.

3. **Why was my NUS housing application rejected?**
   Student enrollment and demand for on-campus housing has been steadily increasing at NUS. NUS receives more applications for housing than available spaces. Continuing local students are granted priority for housing assignments. Exchange applicants are not guaranteed on-campus housing, however assistance will be provided for applicants needing alternate housing arrangements.

4. **How can I get additional information about off-campus housing options?**
   Refer to [http://nus.edu.sg/osa/has/other-accommodation](http://nus.edu.sg/osa/has/other-accommodation)

5. **Which private hostels are closest to NUS?**
   Private hostels in Singapore located closest to NUS include: Boon Lay Hostel Bukit Timah Hostel, Pasir Panjang Inn, Praisehaven Foreign Students' Hostel and Singapore Hostel one666.

6. **How do I cancel a housing reservation?**
   Contact NUS Hostel Admission services directly ([http://nus.edu.sg/osa/has/contactus](http://nus.edu.sg/osa/has/contactus)) and notify the Singapore Study Center ([daisyling.sg@eap.ucop.edu](mailto:daisyling.sg@eap.ucop.edu)). Cancelation notices must be in writing. Fees may apply.